



SOUTH AUSTRALIA POLICE
KEEPING SA SAFE



Talkin' Road Safety

SPECIAL EDITION

Issue No. 1
July 2013
Page 1

PRODUCT SAFETY TIPS FOR ON-LINE SHOPPING

When buying goods within South Australia, the goods are governed by the laws, regulations and standards required by the Australian and South Australian Governments. You do not have this safety net when shopping for items on the internet particularly those that are manufactured within countries which do not have the robust requirements that Australian governments demand. It is a definitive case of 'buyers beware' and there is a real need to be careful when buying online - check that your purchases do meet mandatory Australian requirements. It can be particularly dangerous when the goods are purchased for safety reasons, such as motorcycle helmets, baby capsules or load restraints. Here is what the Australian Competition and Consumer Commission (ACCC) advises about the issue on their Product Safety Australia web-page.

For consumers

If you buy goods from overseas:

- They may not comply with mandatory Australian safety standards and bans that protect you and your family from injury – although this is required by law
- They may have been recalled in Australia or another country
- **Consumer guarantees**, which are mandatory consumer rights applying when goods are sold in Australia, may be difficult to enforce if you purchase a product from an overseas supplier
- You may not be able to obtain compensation if the goods cause an injury.

The ACCC's [Product Safety Australia](#) and [Recalls Australia](#) websites can help you make a safer online purchase by giving you the information you need to determine if your purchase meets Australian standards.

To ensure the products you purchase are safe:

1. Check the [full list of mandatory standards](#) and [full list of banned products](#) on this website to find out if your product is regulated. Please note that electrical consumer goods are not regulated by the ACCC but by individual states and territories. For safety information about electrical appliances and goods, please contact the [Electrical Regulatory Authority Council \(ERAC\)](#).
2. If the product you want to buy is regulated – click the link under the picture of the product to find the supplier information on what the regulation for your product requires.
3. Before you buy ask your supplier if the product complies with any mandatory requirements.
4. Download the recalls app or check the [Product Recalls Australia](#) website to check the goods you want to supply have not been recalled in Australia.

Consumers who have difficulties with an international business can also contact the consumer protection agency in the country where the firm is located.

** You can now check recalls internationally following the launch of a global recalls portal, [GlobalRecalls](#).*

Editor: Senior Sergeant Paul Warren

☎ (08) 8207 6587

✉ Email: DL:SAPOL.Road.Safety.Section

☎ Fax: (08) 8207 6593



PRODUCT SAFETY TIPS FOR ON-LINE SHOPPING continued...

For suppliers

All businesses supplying goods to Australia – including online stores – must comply with mandatory safety standards and bans.

To ensure the products you plan to supply to Australia comply with mandatory product safety regulations:

1. Check the [full list of mandatory standards](#) and [full list of banned products](#) on the [Product Safety Australia](#) website to find out if your product is regulated. Please note that electrical consumer goods are not regulated by the ACCC but by individual states and territories. For safety information about electrical appliances and goods, please contact the [Electrical Regulatory Authority Council \(ERAC\)](#).
2. If the product is regulated – click the link under the picture of the product to find the supplier information on what the regulation for your product requires.
3. Download the recalls app or check the [Product Recalls Australia](#) to check the goods you want to supply have not been recalled in Australia.

The ACCC has taken action against overseas online suppliers who have breached the law. As a result, some online businesses have had to modify their website and at least one overseas supplier has had their websites removed altogether by their Internet Service Provider. The ACCC also works with international government agencies who may take other action requested by the ACCC.

RECALL OF KYLIN and KBC MOTORCYCLE HELMETS

Caroline O'Connell, Manager, Product Safety, Investigations and Inspections of the Consumer and Business Services of the SA Attorney-General's Department advises that the Kylin XR 205 open face skull cap style helmet (all sizes) and the KBC VR-1X full face helmet have been recalled. The certification mark owner has revoked approval for this particular model to carry their certification mark. Members should be aware when checking this particular brand of helmet that they are no longer certified.

The recalled helmets are:

Kylin XR 205
open face skull cap style
helmet (all sizes).



This helmet was supplied by Bulk Bikes via eBay between 1 July 2012 and 30 April 2013. The supplier is working to contact customers directly and advise them of the recall. Full details of the recall are available at

<http://www.recalls.gov.au/content/index.phtml/itemId/1047706>

KBC VR-1X
full face helmet.



This helmet was imported by Monza Imports and sold by retailers online and in motorcycle accessory shops nationwide between 1 September 2012 and 7 May 2013. The model number of the helmet (VR-1X) is printed on the Vehicle Helmet User Warning Label stitched to the inside lining of the helmet. Full details of the recall are available at

<http://www.recalls.gov.au/content/index.phtml/itemId/1047524>

