

SOUTH AUSTRALIA POLICE – ANNUAL REPORTING 2017-18

Performance Against Targets

Performance Indicators	2017-18 Actual Result	2017-18 Target
1.1 Response and Event Management		
% of call centre calls answered within 20 seconds	82.48%	≥80%
No. of patrol taskings in the metropolitan area	395 483	n.a.
No. of offences against good order recorded per 1000 head of population	19.98	22.00
% of DNA links of persons to crime scenes that contribute to an arrest or report	28%	33%
No. of operational stations	129	129
No. of grade 2 taskings in the metropolitan area	193 974	n.a.

Performance Indicators	2017-18 Actual Result	2017-18 Target
1.2 Emergency Response, Management and Coordination		
% of grade 1 taskings in the metropolitan area responded to within 15 minutes	91.1%	≥80%
% of 000 calls presented to Police Communications Centre by Telstra answered within 10 seconds	92.33%	90%
No. of calls received by call centre	485 643	n.a.
No. of 000 calls presented to Police Communications Centre by Telstra	154 665	n.a.
No. of grade 1 taskings in the metropolitan area	1 636	n.a.
No. of search and rescue operations attended by STAR Group	495	n.a.
No. of joint emergency services exercises conducted with Emergency and Major Event Section support	71	70

Performance Indicators	2017-18 Actual Result	2017-18 Target
2.1 Crime and Illegal Drugs		
No. of recorded offences against the person as reported by/on behalf of victims per 1000 head of population	13.16	≤15.00
Level of alcohol related crime in licensed premises	1 337	1 860
No. of recorded offences against property as reported by/on behalf of victims per 1000 head of population	47.40	≤50.00
No. of illicit drug offences detected by police and recorded on apprehension reports	4 083	≥5 000
No. of drug diversions recorded as part of the Police Drug Diversion Initiative	7 181	≥7 500
No. of clandestine labs detected	79	72
No. of participants attending Blue Light functions	21 530	≥20 000
No. of active 'watch' groups	645	650
No. of contacts including online reports to Crime Stoppers	20 508	20 792



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2.2 Criminal Justice and Custodial Services		
% of SAPOL prosecutions which are finalised by a guilty verdict or guilty plea	80.70%	80.11%
No. of prosecution charges initiated by police in state courts	117 659	n.a
No. of coronial investigation reports (deaths) submitted by police to the State Coroner's Office	1 653	n.a
No. of formal cautions (juvenile) issued	1 154	n.a
No. of family conference referrals (juvenile) by police	929	n.a
No. of prisoners processed through police holding facilities	32 444	n.a
No. of (unnatural) deaths in police custody	3	—
No. of escapes from police holding facilities	—	—

Performance Indicators	2017-18 Actual Result	2017-18 Target
3.1 Road Use Regulation		
No. of apprehension reports for traffic offences detected by police	19 033	20 000
No. of detections of drink driving	5 322	n.a.
No. of detections of drug driving	5 612	n.a.
No. of speed detection hours (mobile cameras, mobile radars and lasers)	90 443	86 000
No. of expiation notices issued for traffic offences	176 147	n.a.
No. of driver screening tests conducted	578 496	500 000

Performance Indicators	2017-18 Actual Result	2017-18 Target
3.2 Education and Vehicle Collision Prevention		
No. of sessions conducted by the Road Safety Section	1 220	1 000
No. of traffic cautions issued as recorded on expiation notices	82 572	n.a.
No. of Traffic Watch complaints received	29 120	34 000
No. of fatalities per 100 000 head of population	5.73	n.a.
No. of serious injuries per 100 000 head of population	34.87	n.a.
No. of casualty crashes (including fatal crashes) per 100 000 head of population	297.62	n.a.
No. of corporate/state-wide traffic operations	62	44
No. of corporate/state-wide traffic operations that include a rural road safety component	62	33

Note: To reduce red tape, a review of the list of KPIs resulted in a reduction in the number reported from 2017-18. This does not impact on the reporting of the most critical activities involving the policing response to the community.

