

What to do when you've been in a crash

If you have unfortunately been involved in a collision in South Australia, there are five steps to follow.

Step 1: Stop

You must stop at the scene of the crash as failing to stop is against the law.

Step 2: Assist

If you're comfortable (and it is safe to do so) offer assistance to anyone that is injured. If someone is seriously injured or if there is an immediate threat to life, dial **000**. Otherwise, call **131 444** if you require police assistance.

Step 3: Move your vehicle

If possible (and it is safe to do so), move your vehicle to a safe location off the road. If a tow truck is needed, you can call the Accident Towing Authority on **8116 9209** (metropolitan area only) or your insurer.

Step 4: Exchange information

Exchange information with all parties involved with the crash. This can include individuals whose property was damaged. The information you should exchange (and receive) is:

- name and address of drivers (or the vehicle owner if they weren't driving)
- vehicle's registration number
- any other information you feel the police may need about the crash.



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Step 5: Report the crash to the police

If someone was injured or killed at the crash you must report to the police either at the scene of a crash or at a station within 90 minutes. In all other circumstances you must report to the police in person within 24 hours if you meet the below criteria:

- a fair estimate of the damage exceeds \$3000; or
- information was not exchanged; or
- a vehicle involved in the crash was either towed or carried away; or
- the police did not attend the scene.

Please note that when you lodge your report you will need to confirm the exact time and location of the crash. In some situations we understand that it is not possible to report within 24 hours.

Can I report my crash online?

In some circumstances you can report a crash online however you will need to meet all of the below criteria:

- the crash occurred in South Australia
- no one was injured or killed
- everyone involved exchanged particulars
- it was not a hit-run
- no police vehicles were involved
- no vehicles were towed
- estimate the total damage to all parties is less than \$3000
- police were not required to attend.



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