ROAD SAFETY IT STARTS WITH ME

What to do when you've been in a crash

There are five steps to follow if you are involved in a crash in South Australia.

Step 1: Stop

You must stop at the scene of the crash, as failing to do so is against the law.

Step 2: Assist

If it is safe to do so, give assistance to anyone who is injured. If someone is seriously injured or there is an immediate threat to life, call **000**. For non-urgent police assistance call **131 444**.

Step 3: Move your vehicle

If involved in a crash and no one is killed or seriously injured, and it is safe to do so, move your vehicle to a safe location off the road. If a tow truck is needed, contact your insurer or the Accident Towing Authority on **8116 9209** (metropolitan area only).

Step 4: Exchange information

Exchange information with all parties involved in the crash, including the owners of any property that was damaged.

The information you should exchange includes:

- name and address of drivers, or the vehicle owner if they weren't driving
- vehicle registration numbers
- any information that may assist police in their enquiries into the crash.

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Step 5: Report the crash to the police

If someone was injured or killed in the crash, you must report it to the police, either at the scene or at a police station, within 90 minutes.

In some circumstances, crashes must also be reported to the police in person within 24 hours if they meet ANY of the criteria below:

- information was not exchanged
- a vehicle involved in the crash was either towed or carried away
- total property damage exceeds $3,000 and involves one of the following:
  - A motorbike
  - An electric personal transporter
  - A motorised wheelchair
  - A personal mobility device
  - A bicycle
  - A heavy vehicle
  - A bus
  - A train
  - A tram
  - A pedestrian

Please note that when you lodge your report, you will need to confirm the exact time and location of the collision. We understand that in exceptional circumstances it is not possible to report within 24 hours.

Can I report my crash online?

You may be able to report your crash online using Online Vehicle Crash Reporting (OVCR). Eligibility depends on the circumstances of the collision. For current criteria, visit OVCR or scan the QR code.

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