

# SOUTH AUSTRALIA POLICE – ANNUAL REPORTING 2016-17

## Performance Against Targets

### 2016-17 REPORTING PERIOD

Performance Indicators	2016-17 Actual Result	2016-17 Target
<b>1.1 Response and Event Management</b>		
% of call centre calls answered within 20 seconds	82.97%	≥80%
Level of community satisfaction with police services	78.4%	≥75%
No. of patrol taskings in the metropolitan area	383 981	n.a.
No. of police incident reports taken by the call centre as a % of all reports recorded by police	35.00%	n.a.
No. of offences against good order recorded per 1000 head of population*	19.61	25
% of DNA links of persons to crime scenes that contribute to an arrest or report	35%	32%
No. of operational stations	128	129
No. of grade 2 taskings in the metropolitan area	195 325	n.a.
No. of special, major and local events planned and managed by police	347	n.a.
No. of close personal protection taskings conducted by Special Task and Rescue (STAR) Group	476	n.a.

Performance Indicators	2016-17 Actual Result	2016-17 Target
<b>1.2 Emergency Response, Management and Coordination</b>		
% of grade 1 taskings in the metropolitan area responded to within 15 minutes	90.1%	≥80%
% of 000 calls presented to Police Communications Centre by Telstra answered within 10 seconds	92.71%	90%
No. of calls received by call centre	478 447	n.a.
No. of 000 calls presented to Police Communications Centre by Telstra	154 763	n.a.
No. of grade 1 taskings in the metropolitan area	1 620	n.a.
No. of high risk incidents attended by STAR Group	112	n.a.
No. of search and rescue operations attended by STAR Group	542	n.a.
No. of times Police Operations Centre activated	23	n.a.
No. of times State Emergency Centre activated	7	n.a.
No. of joint emergency services exercises conducted with Emergency and Major Event Section support	63	75



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Performance Indicators	2016-17 Actual Result	2016-17 Target
<b>2.1 Crime and Illegal Drugs</b>		
No. of recorded offences against the person as reported by/on behalf of victims per 1000 head of population	13.16	≤15.0
No. of recorded homicide and related offences as reported by/on behalf of victims per 1000 head of population	0.03	≤0.03
No. of recorded acts intended to cause injury as reported by/on behalf of victims per 1000 head of population	10.00	≤13.00
No. of recorded sexual assault and related offences as reported by/on behalf of victims per 1000 head of population	1.07	≤1.30
No. of recorded robberies and related offences as reported by/on behalf of victims per 1000 head of population	0.34	≤0.40
No. of offences against the person detected by police and recorded on apprehension reports	10 371	≥11 000
Level of alcohol related crime in licensed premises	1 259	1 860
No. of recorded offences against property as reported by/on behalf of victims per 1000 head of population*	47.71	≤50.0
No. of recorded theft offences (excluding theft of motor vehicle) as reported by/on behalf of victims per 1000 head of population	23.45	≤24.0
No. of recorded motor vehicle thefts/illegal use of motor vehicles as reported by/on behalf of victims per 1000 head of population	1.96	≤1.95
No. of recorded serious criminal trespass offences as reported by/on behalf of victims per 1000 head of population	7.99	≤8.0
No. of recorded property damage offences as reported by/on behalf of victims per 1000 head of population	12.7	≤14.0
No. of recorded fraud/deception and related offences as reported by/on behalf of victims per 1000 head of population	1.61	≤1.75
No. of offences against property detected by police and recorded on apprehension reports	15 752	≥19 000
No. of illicit drug offences detected by police and recorded on apprehension reports	5 545	≥4 000
No. of drug diversions recorded as part of the Police Drug Diversion Initiative	7 017	≥7 000
No. of expiation notices issued for cannabis offences	9 133	≥9 000
% of the community who think illegal drugs are a problem in their neighbourhood	12.90%	<11%
No. of clandestine labs detected	78	70
No. of participants attending Blue Light functions	24 104	≥40 000
No. of active 'watch' groups	637	750
No. of 'watch' areas launched/relaunched	2	1
No. of contacts including online reports to Crime Stoppers	19 293	22 823
Ratio of apprehensions to actions sent out by Crime Stoppers	1:11.4	n.a
No. of online reports to Crime Stoppers	3 713	4 347



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<b>2.2 Criminal Justice and Custodial Services</b>		
% of SAPOL prosecutions which are finalised by a guilty verdict or guilty plea	80.2%	82.2%
No. of apprehension reports and application files received at prosecution units	66 319	n.a
No. of prosecution charges initiated by police in state courts	109 489	n.a
No. of coronial investigation reports (deaths) submitted by police to the State Coroner's Office	1 522	n.a
No. of investigations referred by the State Coroner to SAPOL Coronial Investigation Section	60	n.a
No. of formal cautions (juvenile) issued	1 098	n.a
No. of family conference referrals (juvenile) by police	947	n.a
Proportion of juveniles for which an apprehension report results in a family conference	18.54%	n.a
No. of prisoners processed through police holding facilities	33 113	n.a
No. of (unnatural) deaths in police custody	5	—
No. of self-harm incidents (full investigation) in police custody	4	—
No. of self-harm incidents (preliminary investigation) in police custody	11	—
No. of self-harm incidents (incident investigation) in police custody	76	—
No. of escapes from police holding facilities	2	—
No. of Commissioner's Inquiries for police custody related matters	5	—

Performance Indicators	2016-17 Actual Result	2016-17 Target
<b>3.1 Road Use Regulation</b>		
No. of apprehension reports for traffic offences detected by police	19 412	24 500
No. of detections of drink driving	5 227	n.a.
No. of detections of drug driving	5 196	n.a.
No. of speed detection hours (mobile cameras, mobile radars and lasers)	80 090	100 000
No. of expiation notices issued for traffic offences	154 488	n.a.
No. of driver screening tests conducted	554 495	500 000
No. of detections as a % of the no. of vehicles passing mobile speed cameras	1.03%	≤1.00%
No. of detections as a % of the no. of vehicles passing fixed speed cameras	0.04%	≤0.04%
No. of drivers treated at hospital following a casualty crash recording a blood alcohol concentration exceeding the prescribed concentration of alcohol	180	n.a.



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<b>3.2 Education and Vehicle Collision Prevention</b>		
No. of sessions conducted by the Road Safety Section	1 174	1 000
No. of traffic cautions issued as recorded on expiation notices	72 256	n.a.
No. of Traffic Watch complaints received	29 835	27 000
No. of actions taken addressing Traffic Watch complaints	3 297	n.a.
No. of fatalities per 100 000 head of population	4.9	n.a.
No. of serious injuries per 100 000 head of population <sup>1</sup>	36.1	n.a.
No. of casualty crashes (including fatal crashes) per 100 000 head of population	382.8	n.a.
No. of crashes tasked to police in the metropolitan area as recorded by the Police Communications Centre	13 094	n.a.
No. of corporate/state-wide traffic operations	44	40
No. of corporate/state-wide traffic operations that include a rural road safety component	33	20

1. A system change in late 2016 resulted in a new counting rule from that time with previous data not comparable.



**SOUTH AUSTRALIA POLICE**  
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of South Australia**