

SOUTH AUSTRALIA POLICE – ANNUAL REPORTING 2020-21

Performance Against Targets

Performance Indicators	2020-21 Actual Result	2020-21 Target
1.1 Response and Event Management		
% of call centre calls answered within 20 seconds	81.76%	≥80.0%
No. of patrol taskings in the metropolitan area	360 968	n.a.
No. of offences against good order recorded per 1000 head of population	15.44	18.35
% of DNA links of persons to crime scenes that contribute to an arrest or report	35%	32%
No. of grade 2 taskings in the metropolitan area <i>Counting rule change in July 2020. Previous data is not comparable.</i>	96 524	n.a.

Performance Indicators	2020-21 Actual Result	2020-21 Target
1.2 Emergency Response, Management and Coordination		
% of grade 1 taskings in the metropolitan area responded to within 15 minutes	93.20%	≥80.0%
% of 000 calls presented to Police Communications Centre by Telstra answered within 10 seconds	93.15%	90.0%
No. of calls received by call centre	583 253	n.a.
No. of 000 calls presented to Police Communications Centre by Telstra	186 329	n.a.
No. of grade 1 taskings in the metropolitan area	2 972	n.a.
No. of search and rescue operations attended by STAR Group	596	n.a.
No. of joint emergency services exercises conducted with Emergency and Major Event Section support	21	50

Performance Indicators	2020-21 Actual Result	2020-21 Target
2.1 Crime and Illegal Drugs		
No. of recorded offences against the person as reported by/on behalf of victims per 1000 head of population	12.80	≤12.22
Level of alcohol related crime in licensed premises	1 310	1 193
No. of recorded offences against property as reported by/on behalf of victims per 1000 head of population	45.20	≤53.32
No. of illicit drug offences detected by police	3 874	≥5 331
No. of drug diversions recorded as part of the Police Drug Diversion Initiative	2 335	≥3 613
No. of clandestine labs detected	54	67
No. of participants attending Blue Light functions	3502	≥2 500
No. of active 'watch' groups	528	538
No. of contacts including online reports to Crime Stoppers	26 481	25 923



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2.2 Criminal Justice and Custodial Services		
% of SAPOL prosecutions which are finalised by a guilty verdict or guilty plea	79.79%	80.0%
No. of prosecution charges initiated by police in state courts	118 445	n.a.
No. of coronial investigation reports (deaths) submitted by police to the State Coroner's Office	1 442	n.a.
No. of formal cautions (juvenile) issued	728	n.a.
No. of family conference referrals (juvenile) by police	671	n.a.
No. of prisoners processed through police holding facilities	27 172	n.a.
No. of deaths in police custody	2	-
No. of escapes from police holding facilities	0	-

Performance Indicators	2020-21 Actual Result	2020-21 Target
3.1 Road Use Regulation		
No. of reports for traffic offences detected by police	18 034	13 783
No. of detections of drink driving	4 468	n.a.
No. of detections of drug driving	5 317	n.a.
No. of speed detection hours (mobile cameras, mobile radars and lasers) <i>Reflects the impact of COVID-19 on activity.</i>	49 770	75 765
No. of expiation notices issued for traffic offences	151 933	n.a.
No. of driver screening tests conducted	495 393	500 000

Performance Indicators	2020-21 Actual Result	2020-21 Target
3.2 Education and Vehicle Collision Prevention		
No. of sessions conducted by the Road Safety Section	327	1 000
No. of traffic cautions issued as recorded on expiation notices	55 498	n.a.
No. of Traffic Watch complaints received <i>Counting rule change in July 2020. Previous data is not comparable.</i>	10 523	2 400
No. of lives lost per 100 000 head of population	5.76	n.a.
No. of serious injuries per 100 000 head of population	48.35	n.a.
No. of casualty crashes, including fatal crashes per 100 000 head of population	325.69	n.a.
No. of corporate/state-wide traffic operations	41	39
No. of corporate/state-wide traffic operations that include a rural road safety component	41	39



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