



OFFICIAL: Sensitive

Your Ref : 20343821
Our Ref: 25-1056
Telephone: 7322 3347
Facsimile: 7322 4180



Email: [Redacted]

Dear [Redacted]

Re: Freedom of Information Act application – Letter of Notice

In reference to your application made pursuant to the *Freedom of Information Act 1991* (FOI Act), access was sought to:

“Average response times for Grade 1 and Grade 2 police call outs for 2024 (YTD), 2023, 2022, 2021, 2020. Information provided in table form would be sufficient.”

South Australia Police (SAPOL) has located information that falls within the scope of your request and has agreed to **release this information to you in full.**

Average Response Times (mins) reported by Financial Year						
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25 YTD
Grade 1	11.78	11.27	10.6	10.21	10.24	9.73
Grade 2	24.77	25.4	26.66	26.07	25.13	24.07

Disclosure Log

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access will be published on the SAPOL website Disclosure Log.



A copy of PC045 can be found at:

https://www.dpc.sa.gov.au/_data/assets/pdf_file/0019/20818/PC045-Disclosure-Logs.pdf.

If you disagree with publication, please advise the undersigned in writing by 1 December 2024.

Yours sincerely

A handwritten signature in blue ink that reads "K Johnson". The signature is written in a cursive style with a large initial "K".

Senior Sergeant Kelly Johnson
Freedom of Information Unit
(Accredited Freedom of Information Officer)

30 October 2024