HOW TO PROTECT YOURSELF FROM SCAMS

STOP – Don't give money or personal information to anyone if unsure.

Scammers will offer to help you or ask you to verify who you are. They will pretend to be from organisations you know and trust like, Services Australia, police, a bank, government or a fraud service.

THINK – Ask yourself could the message or call be fake?

Never click a link in a message. Only contact businesses or government using contact information from their official website or through their secure apps. If you're not sure say no, hang up or delete.

PROTECT – Act quickly if something feels wrong.

Contact your bank if you notice unusual activity or if a scammer gets your money or information. Seek help from IDCARE, report scams to Scamwatch and cybercrime to ReportCyber.

What you can do to protect yourself today:

1. Beware of anyone offering you easy money through investment or a job. Visit moneysmart.gov.au to avoid investment scams.

2. Check invoices and bills before paying, by independently calling the business on the publicly listed number.

3. Add steps to show who you are when you log into your online services. This could be a code sent to your phone, a token, a secret question or your face or fingerprint.

4. Never provide information, passwords, or codes over the phone or via text to anyone. Contact government, businesses, and banks through official channels.

5. Immediately report any suspicious activity to your bank.

6. If you need crisis services or emotional support, contact Beyondblue 1300 224 636 or Lifeline on 13 11 14.

Scamwatch
www.scamwatch.gov.au

IDCARE
1800 595 160
www.idcare.org

ReportCyber
www.cyber.gov.au

ACCC SCAMWATCH