



Performance against Targets

Performance Indicators	2021-22 Actual Result	2021-22 Target
1.1 Response and Event Management		
% of call centre calls answered within 20 seconds	79.65%	≥80.0%
No. of patrol taskings in the metropolitan area	343 976	n.a
No. of offences against good order recorded per 1000 head of population	13.9	16.31
% of DNA links of persons to crime scenes that contribute to an arrest or report	31.5%	36%
No. of grade 2 taskings in the metropolitan area <i>Counting rule change in July 2020. Previous data is not comparable.</i>	82 294	n.a

Performance Indicators	2021-22 Actual Result	2021-22 Target
1.2 Emergency Response, Management and Coordination		
% of grade 1 taskings in the metropolitan area responded to within 15 minutes	94.8%	≥80.0%
% of 000 calls presented to Police Communications Centre by Telstra answered within 10 seconds	92.69%	90.0%
No. of calls received by call centre	567 479	n.a
No. of 000 calls presented to Police Communications Centre by Telstra	171 091	n.a
No. of grade 1 taskings in the metropolitan area	2 085	n.a
No. of search and rescue operations attended by STAR Group	648	n.a
No. of joint emergency services exercises conducted with Emergency and Major Event Section support	27	40

Service

Integrity

Leadership

Collaboration

Courage

Respect



Performance Indicators	2021-22 Actual Result	2021-22 Target
2.1 Crime and Illegal Drugs		
No. of recorded offences against the person as reported by/on behalf of victims per 1000 head of population	13.3	≤12.44
Level of alcohol related crime in licensed premises	1 451	1 296
No. of recorded offences against property as reported by/on behalf of victims per 1000 head of population	48.5	≤49.29
No. of illicit drug offences detected by police	2 909	≥5 251
No. of drug diversions recorded as part of the Police Drug Diversion Initiative	1 837	≥2 308
No. of clandestine labs detected	37	64
No. of participants attending Blue Light functions	2 611	≥2 500
No. of active 'watch' groups <i>The reduced numbers for active watch groups reflect a new unified Neighbourhood Watch model replacing the previous separate Neighbourhood, Business, School, Health and Transit Watch Programs.</i>	118	520
No. of contacts including online reports to Crime Stoppers <i>Reflects the impact of COVID-19 on activity.</i>	23 182	28 500

Performance Indicators	2021-22 Actual Result	2021-22 Target
2.2 Criminal Justice and Custodial Services		
% of SAPOL prosecutions which are finalised by a guilty verdict or guilty plea	77.62%	80.0%
No. of prosecution charges initiated by police in state courts	106 272	n.a
No. of coronial investigation reports (deaths) submitted by police to the State Coroner's Office	1 950	n.a
No. of formal cautions (juvenile) issued	844	n.a
No. of family conference referrals (juvenile) by police	920	n.a
No. of prisoners processed through police holding facilities	25 204	n.a
No. of deaths in police custody	1	-
No. of escapes from police holding facilities	0	-



Performance Indicators	2021-22 Actual Result	2021-22 Target
3.1 Road Use Regulation		
No. of reports for traffic offences detected by police	16 255	17 741
No. of detections of drink driving	4 238	n.a
No. of detections of drug driving	4 215	n.a
No. of speed detection hours (mobile cameras, mobile radars and lasers) <i>Reflects the impact of COVID-19 on activity.</i>	45 408	63 820
No. of expiation notices issued for traffic offences	98 791	n.a
No. of driver screening tests conducted <i>Reflects the impact of COVID-19 on activity.</i>	481 936	500 000

Performance Indicators	2021-22 Actual Result	2021-22 Target
3.2 Education and Vehicle Collision Prevention		
No. of sessions conducted by the Road Safety Section <i>Reflects the impact of COVID-19 on activity.</i>	734	1 000
No. of traffic cautions issued as recorded on expiation notices	51 299	n.a
No. of Traffic Watch complaints received <i>Reflects the impact of COVID-19 on activity.</i>	8 465	10 840
No. of lives lost per 100 000 head of population	4.85	n.a
No. of serious injuries per 100 000 head of population	44.81	n.a
No. of casualty crashes, including fatal crashes per 100 000 head of population	331.40	n.a
No. of corporate/state-wide traffic operations	42	47
No. of corporate/state-wide traffic operations that include a rural road safety component	42	47

