



**SOUTH AUSTRALIA POLICE**  
KEEPING SA SAFE

PREVENTING  
CRIME

## PETROL THEFT

**'Petrol Drive Off' from a service station is a crime, and console operators have a very important role in reducing this problem.**

**The following information is provided as a guide in combating this crime.**

- Increase your awareness of what is occurring on the service station apron.
- Write down registration numbers of vehicles and cross them off when the customer pays.
- Be aware of those altering car registration number plates on the service station driveway or persons hiding from the view of the CCTV camera.
- Be aware of a person other than the driver who fills up a vehicle or if only the passenger enters the console area.
- Ensure the CCTV camera is working and recording correctly.
- Be aware of vehicles at bowsers which are not clearly visible.
- Make sure your observations are accurate, i.e. registration numbers and descriptions.
- Make sure you have a clear view of the service station driveway.
- Immediately ring police when a vehicle drives off without paying (phone 131 444).
- Refer to the pro forma instructions for a detailed description of the reporting process.
- Complete the reporting pro forma in legible hand writing.
- Metropolitan reports are to be faxed to the Call Centre and country reports to a local police station.
- Be prepared to attend court if necessary. You can help prepare yourself for court by contacting the investigating police officer, Victim Contact Officer or the Court Companion Service from Victim Support Services (08) 8231 5626.

For further business crime prevention information please visit [www.police.sa.gov.au](http://www.police.sa.gov.au) or contact your local police station.

South Australia Police (SAPOL) is committed to working in partnership with the community to prevent crime and reduce the fear of crime to ensure that South Australia is a safe place to live, visit and do business.

