



SOUTH AUSTRALIA POLICE
KEEPING SA SAFE

Your Ref:
Our Ref: 20/2226
Enquiries:
Telephone: 7322 3347
Facsimile: 7322 4180

Mr Chris Picton MP
9 / 760 Grand Boulevard
SEAFORD MEADOWS SA 5169

Email: shadowhealth@parliament.sa.gov.au

Dear Mr Picton

Re: Freedom of Information Act application

In reference to your application made pursuant to the Freedom of Information (FOI) Act 1991, access was sought to:

"Any documents (including but not limited to text messages, instant message app messages, emails, briefings, minutes, memos, notes, and correspondence) relating to any matter (including but not limited to requests, advocacy, approvals, advice, risks, concerns and follow up) regarding the exemption granted to the woman who travelled from Victoria to Adelaide on 24 May 2020 and subsequently tested positive for COVID-19. [Name, address, contact details excluded]."

South Australia Police (SAPOL) has located documents that fall within the scope of your request. The documents are numbered and described in the following schedule. The schedule contains the details of the determination in compliance with section 23. In particular, note the grounds on which access has been refused, including the reasons which are contained in the schedule. This determination was made on 17 September 2020.

SA POLICE - FREEDOM OF INFORMATION UNIT SCHEDULE				
No.	Document Description	Status	Act	Reason
1	Commissioner's Briefing Paper – Subject: POC Daily Briefing COVID-19 Compliance - 24 May 2020 and consisting of 3 pages.	Full Release		A portion of text has been redacted and marked Out of Scope as it does not fall within the scope of your request.
2	Commissioner's Briefing Paper – Subject: POC Daily Briefing Paper COVID-19 Compliance – 25 May 2020 and consisting of 4 pages.	Full Release		A portion of text has been redacted and marked Out of Scope as it does not fall within the scope of your request.



3	Email from Commissioner of Police Grant Stevens to Jim McDowell and Chris McGowen dated Friday 29 May 2020 at 3:01:55 pm and consisting of 1 page.	Full Release		
4	Email from Stuart McLean to Grant Stevens and Linda Williams dated Friday 5 June 2020 at 3:22pm consisting of 1 page including the following attachment: ➤ Minutes forming enclosure to Hon Premier unsigned - dated June 2020 and consisting of 2 pages.	Full Release		A portion of text has been redacted and marked Out of Scope as it does not fall within the scope of your request.
5	Email – last in the chain from Stuart McLean to Grant Stevens, Linda Williams and James Down dated 7 June 2020 at 1:40pm consisting of 2 pages including the following attachment: ➤ Minutes forming enclosure to Hon Premier unsigned – dated June 2020 and consisting of 3 pages.	Full Release		A portion of text has been redacted and marked Out of Scope as it does not fall within the scope of your request. Please note that the email shows a second attachment. This was a Commissioner's Briefing Paper but did not fall within the scope of your request and was therefore not considered in this determination.
6	Email – last in chain from Stuart McLean to Linda Williams, Grant Stevens and James Down dated 8 June 2020 at 4:23pm consisting of 2 pages including the following attachment: ➤ Minutes forming enclosure to Hon Premier unsigned – dated June 2020 and consisting of 3 pages.	Full Release		A portion of text has been redacted and marked Out of Scope as it does not fall within the scope of your request. Please note that the email shows a second attachment. This was a Commissioner's Briefing Paper but did not fall within the scope of your request and was therefore not considered in this determination.

7	<p>Email from SAPOL:MLO ESB to AGD:Wingard Correspondence dated 11 June 2020 at 3:24pm consisting of 1 page including the following attachments:</p> <ul style="list-style-type: none"> ➤ Minutes forming enclosure to Hon Steven Marshall MP re International Arrivals Released from Interstate Quarantine unsigned - dated June 2020 and consisting of 2 pages; and ➤ Minutes forming enclosure to Hon Steven Marshall MP re International Arrivals Released from Interstate Quarantine signed – dated 11 June 2020 and consisting of 2 pages. 	Full Release		A portion of text has been redacted and marked <i>Out of Scope</i> as it does not fall within the scope of your request.
8	<p>Email – last in the chain from Grant Stevens to Sonja Touli dated 30 June 2020 at 12:35pm consisting of 2 pages with the following attachment:</p> <ul style="list-style-type: none"> ➤ Commissioners Briefing Paper - Subject - International traveller Positive COVID-19 – 25 May 2020 – updated 28 May 2020 and consisting of 5 pages. 	Full Release		A portion of text has been redacted and marked <i>Out of Scope</i> as it does not fall within the scope of your request.

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, will be published on the SAPOL website Disclosure Log. A copy of PC045 can be found at https://www.dpc.sa.gov.au/data/assets/pdf_file/0019/20818/PC045-Disclosure-Log-Policy.pdf. If you disagree with publication, please advise the undersigned in writing by 31 October 2020.

Your rights to review

If you are dissatisfied with the determination for access to SAPOL records, you are entitled to exercise your right of internal review in accordance with section 29(1) of the FOI Act by completing a PD362 Application for Internal Review form which can be downloaded from <https://www.police.sa.gov.au/services-and-events/freedom-of-information> or available upon request at your nearest police station. Alternatively an application may be made in writing to the SAPOL Freedom of Information Unit.

This application must be lodged within 30 days from the date of this determination with a fee of \$37.50. Such a fee may be waived in the event of an exemption being claimed.

Yours sincerely,



Senior Sergeant First Class Tracy Gentgall
Officer in Charge

Freedom of Information Unit

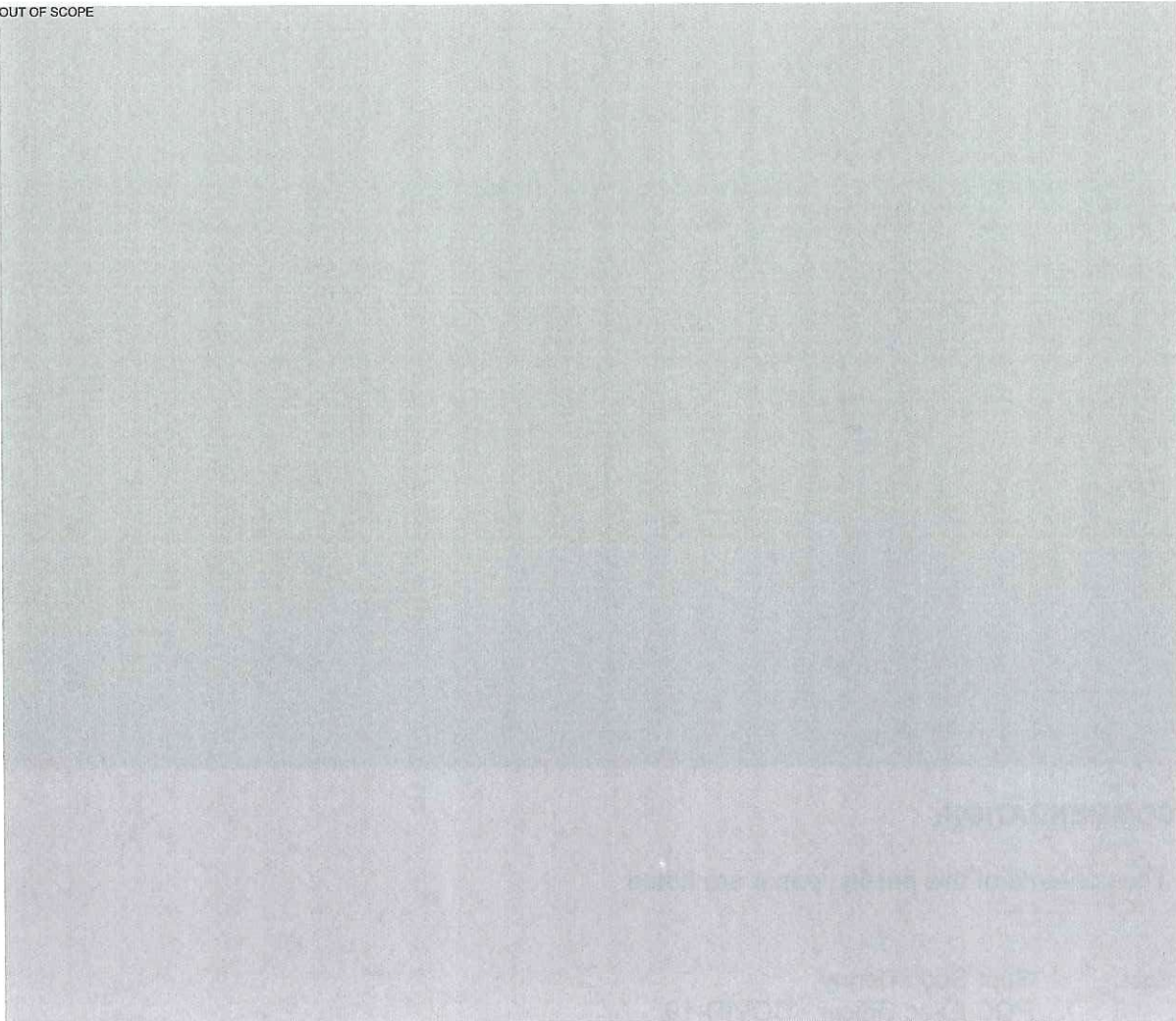
(Accredited Freedom of Information Officer)

19 September 2020

COMMISSIONER'S BRIEFING PAPER

SUBJECT: POC Daily Briefing COVID-19
Compliance – 24 May 2020

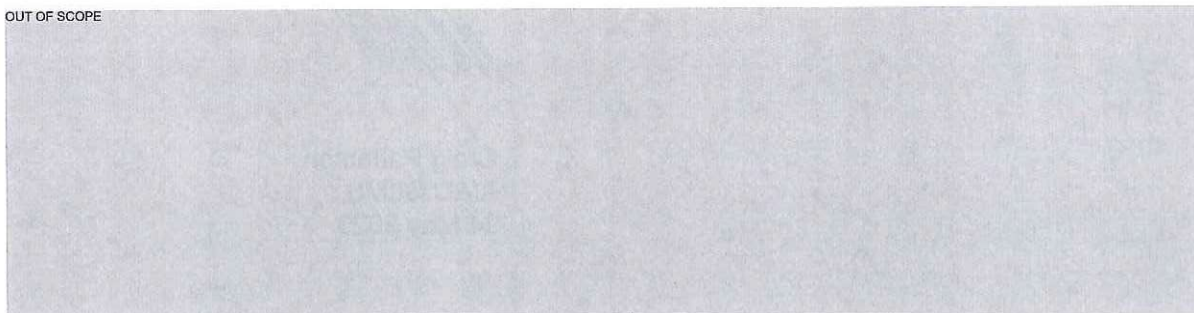
OUT OF SCOPE



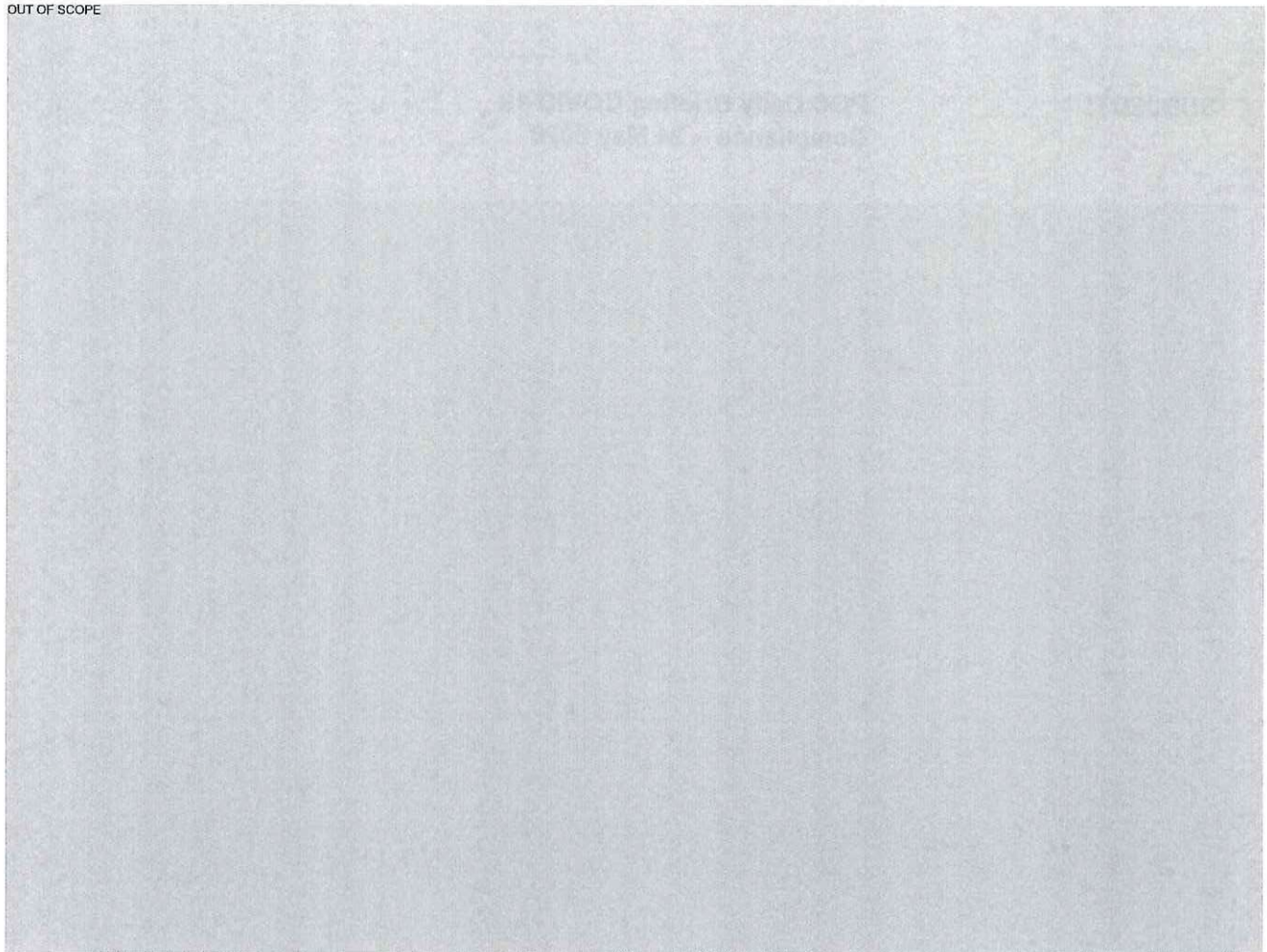
OUT OF SCOPE

One arrival appears to have arrived without notice to SAPOL/ SA Health and as a result PPE was not initially available. OUT OF SCOPE Further enquiries made by Supt Denny would suggest Victoria Health have not provided all necessary information to SA Health resulting in one traveller being missed by SA Health. The passenger was identified at the airport and normal procedures were applied. POC will follow up with SA Health Monday 25 May 2020. SA Health are aware.

OUT OF SCOPE



OUT OF SCOPE



RECOMMENDATION:

10. The contents of this briefing paper are noted.

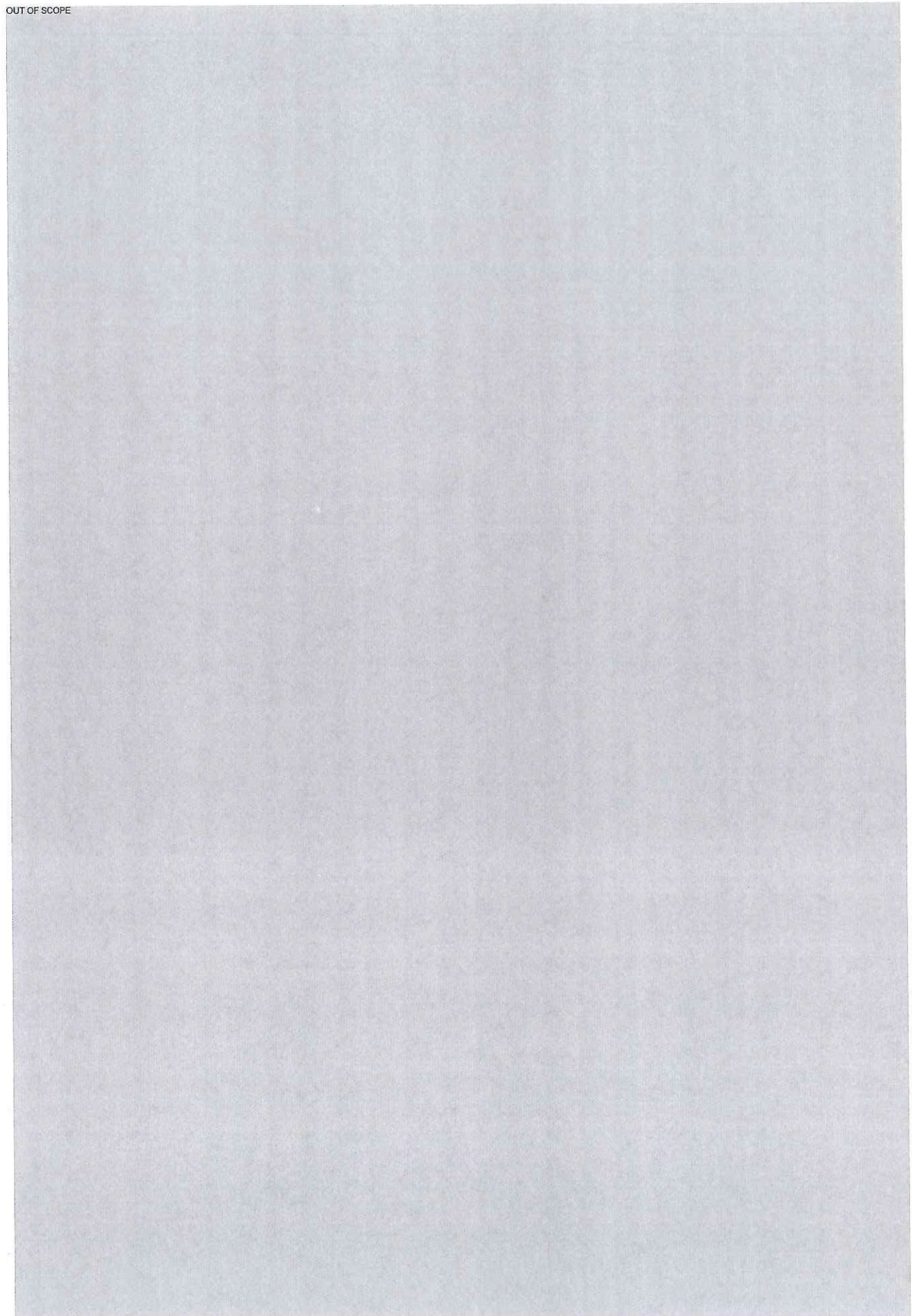
Contact: Supt Scott Denny
POC Exec Officer - COVID-19

APPROVED:

Craig Patterson
A/AC SEMS
24 May 2020

OFFICIAL: Sensitive

OUT OF SCOPE



OFFICIAL: Sensitive

COMMISSIONER'S BRIEFING PAPER

SUBJECT:

POC Daily Briefing COVID-19
Compliance – 25 May 2020

OUT OF SCOPE

4. As reported in CBP 24 May 2020, the incoming traveller from Melbourne: This traveller has now tested positive to Covid19. This passenger ^{OUT OF SCOPE} had travelled from the UK and had been in Melbourne for one week prior to onward travel to Adelaide. The quarantine status of ^{OUT OF SCOPE} whilst in Victoria has not been confirmed. SA Health had not advised SAPOL of the traveller's incoming details and as such a HIRS

OFFICIAL: Sensitive

OUT OF SCOPE

was submitted. The lack of advice was an oversight of SA Health.

OUT OF SCOPE

RECOMMENDATION:

10. The contents of this briefing paper are noted.

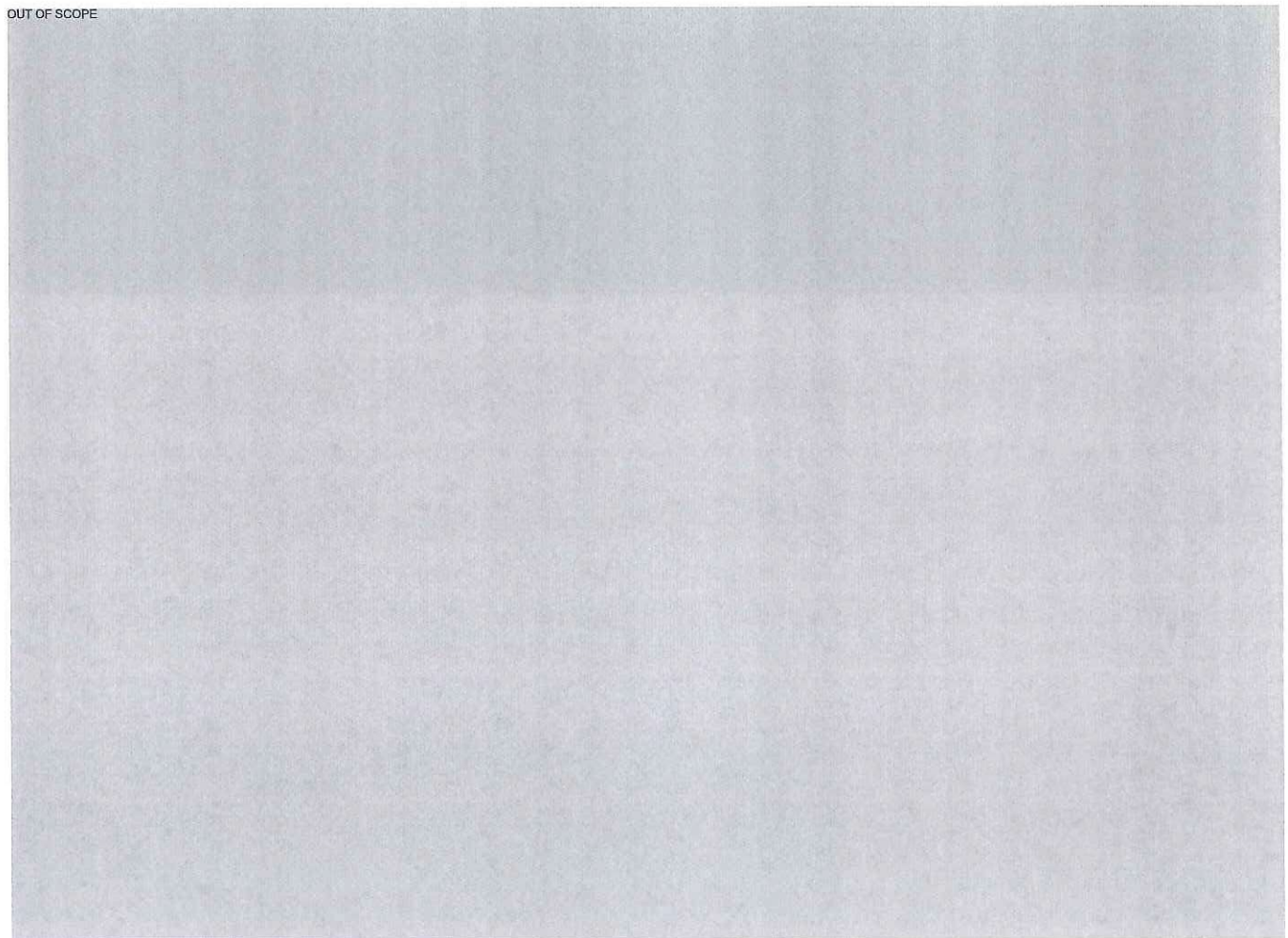
Contact: Supt Scott Denny
POC Exec Officer - COVID-19

APPROVED:

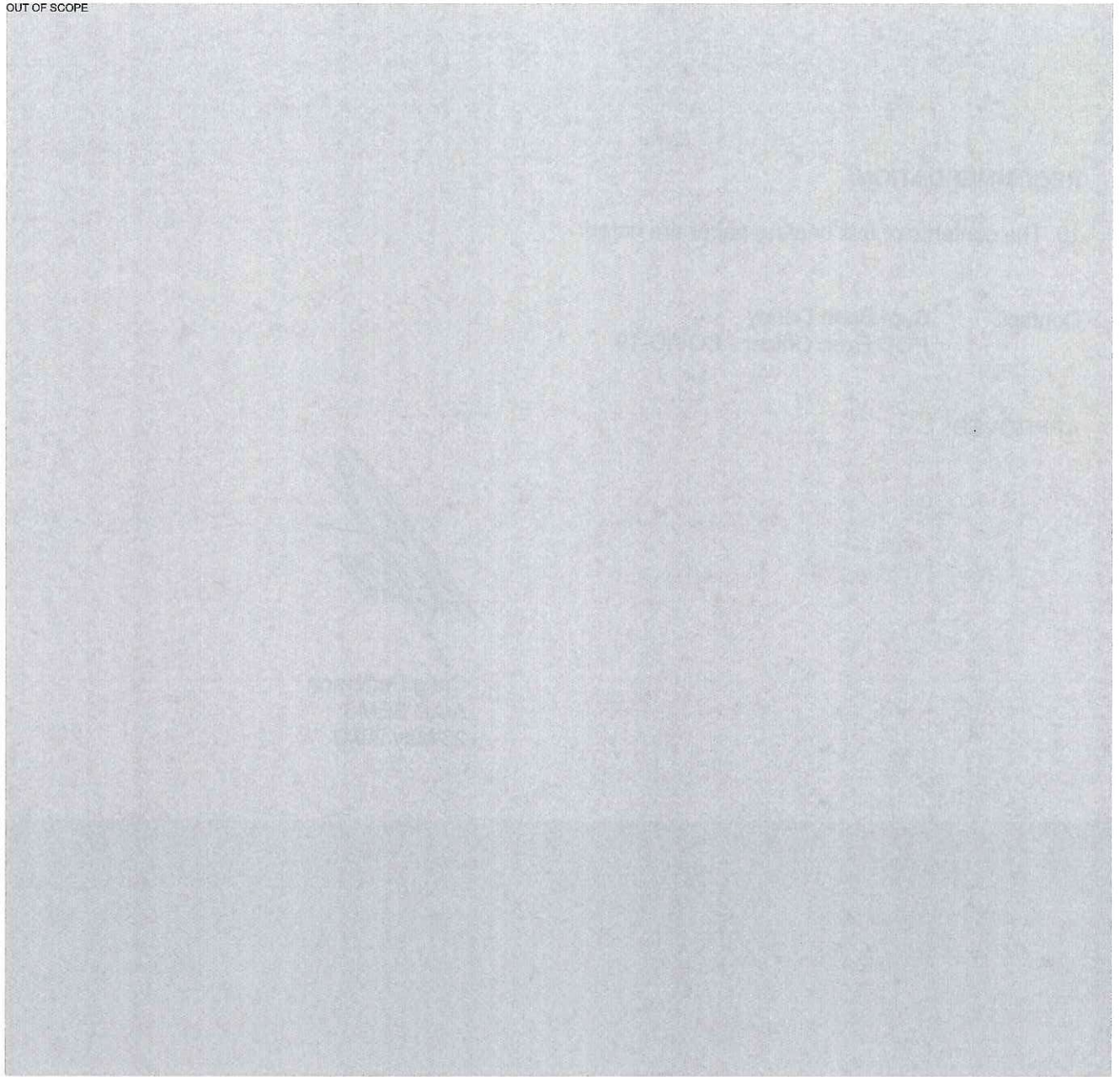


Craig Patterson
A/AC SEMS
25 May 2020

OUT OF SCOPE



OUT OF SCOPE



OFFICIAL: Sensitive

From: [Stevens, Grant \(SAPOL\)](#)
To: [McDowell, Jim \(DPC\)](#); [McGowan, Chris \(Health\)](#)
Cc: [Patterson, Craig \(SAPOL\)](#); [Bamford, Noel \(SAPOL\)](#)
Subject: International Travellers - SA Exemptions
Date: Friday, 29 May 2020 3:01:55 PM

Jim and Chris,

This email is to confirm the process review for managing International returning Australians transiting to South Australia on an exemption, has been completed.

I am satisfied the process now in place provides sufficient rigour to ensure there is no likelihood of an administrative oversight that may result in a person arriving in South Australia without prior notification or approval.

SA Health have developed a comprehensive information collection and recording process for exemptions, including a more accountable framework for communicating relevant information. This is supported by an improved engagement process with the SAPOL Police Operations Centre (POC) regarding arrivals and verification/endorsement by SAPOL POC of risk mitigation strategies proposed for the undertaking of any movement outside of the supervised quarantine accommodation.

SA Health have also, on my recommendation extended the operating hours of the State Control Centre – Health to 7 days a week, 16 hours a day, consistent with the operating hours of the POC. This will ensure the effective and timely management of requests for exemptions from international travellers seeking travel to SA for compassionate or other reasons.

The Premier has been advised and there has been a public announcement of the recommencement of this process.

Grant

Grant Stevens APM
Commissioner of Police
South Australia Police
100 Angas Street
ADELAIDE SA 5000
T [REDACTED]
E grant.stevens@police.sa.gov.au
W www.police.sa.gov.au
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Press Control & Click icons to visit or follow

SA Police News



Gentgall, Tracy (SAPOL)

From: McLean, Stuart (SAPOL-PHQ)
Sent: Friday, 5 June 2020 3:22 PM
To: Stevens, Grant (SAPOL); Williams, Linda (SAPOL)
Subject: Draft minute
Attachments: International Arrivals Released from Interstate Quarantine minute.doc

Commissioner and Deputy,

Please find attached an updated draft for the International Arrivals Released from Interstate Quarantine minute.

Kind regards

Superintendent Stuart McLean
Officer in Charge Commissioner's Support Branch
T [REDACTED] M OUT OF SCOPE
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MINUTES *forming* ENCLOSURE to

MLO 0845/20

TO: HON PREMIER

RE: International Arrivals Released from Interstate Quarantine

Pursuant to the *Emergency Management (Continuation of Overseas Travel Self-Quarantine) (COVID-19) Direction 2020* any person arriving in Australia from overseas after 12.01 am on 29 March 2020 will be required to quarantine at a place nominated by SA Health and to remain in quarantine at that location for 14 days from the date of arrival in Australia. Similar authorities exist in each State and Territory.

Generally people quarantine in the city of arrival; however there are occasions when other jurisdictions may permit a person to transfer their quarantine to South Australia. For example, a passenger arriving in Sydney may seek permission from New South Wales to be released from quarantine and travel to South Australia.

The authority to release a person from quarantine rests with the interstate jurisdiction, notwithstanding that, it is common practise for the other jurisdiction to seek permission from South Australia prior to approving the person to travel.

SAPOL and SA Health have developed systems to manage international arrivals released early from interstate quarantine enabling the safe and efficient management of people into the State and into hotel quarantine without the risk of people arriving unannounced as a result of miscommunication between various agencies locally and interstate.

A recent incident reinforces the need for robust systems to record and track applications for people to enter South Australia while subject to international quarantine.

OUT OF SCOPE



This experience has identified the need for formalised recording of applications to enter South Australia while subject to international quarantine including a requirement to proactively track inquiries rather than rely upon interstate agencies providing information.

SAPOL and SA Health have developed a form and standard operating procedures to be completed by SA Health and interstate health departments settling travel arrangements prior to South Australia agreeing to accept a traveller. While there is no legal basis upon which South Australia can enforce the process, the introduction of documentation formalises the procedures currently in place and provides a documented record of decisions.

SAPOL and SA Health are working collaboratively to ensure centralised coordination and tracking of arrivals achieved through the sharing of information and daily coordination meetings.

SA Health has also extended the operating hours of the State Control Centre – Health, to mitigate the risk of notifications being missed outside of normal business hours.

(Grant Stevens)
STATE COORDINATOR

June 2020

Contact: SAPOL MLO
Phone: [REDACTED]

Recommendation(s)	Minister's Response MLO 0845/20
	Noted
Comments	Hon. Corey Wingard MP Minister for Police, Emergency Services and Correctional Services / / 2020

Gentgall, Tracy (SAPOL)

From: McLean, Stuart (SAPOL-PHQ)
Sent: Sunday, 7 June 2020 1:40 PM
To: Stevens, Grant (SAPOL); Williams, Linda (SAPOL); Down, James (SAPOL)
Subject: FW: Draft minute
Attachments: FW: CBP; International Arrivals Released from Interstate Quarantine minute.doc

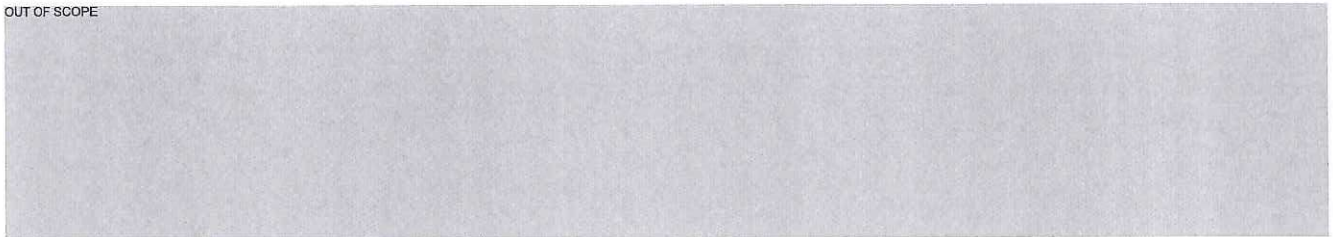
Commissioner and Deputy,

Updated minute attached.

Any further editing needs to carefully consider the sequencing of paragraphs to avoid an inaccurate portrayal that systems were only developed after the unannounced Victoria traveller. Systems were in place before then to manage arrivals. The enhancement following these incidents is the exchange of information with interstate.

The incident involving the woman arriving from Victoria who subsequently tested positive identified an error in managing e-mails. SA Health were managing her arrival and it is my understanding at 2051 the night before she arrived SA Health sent an e-mail to Victoria Health asking when the woman would arrive. That e-mail wasn't answered by Victoria Health, however, SA Health missed an earlier e-mail that did contain the relevant information. Had SA Health actioned that e-mail the incident would've been avoided.

OUT OF SCOPE



Kind regards

Superintendent Stuart McLean
 Officer in Charge Commissioner's Support Branch
 T 
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To: Stevens, Grant (SAPOL); Williams, Linda (SAPOL)
Subject: Draft minute

Commissioner and Deputy,

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T [REDACTED] M OUT OF SCOPE
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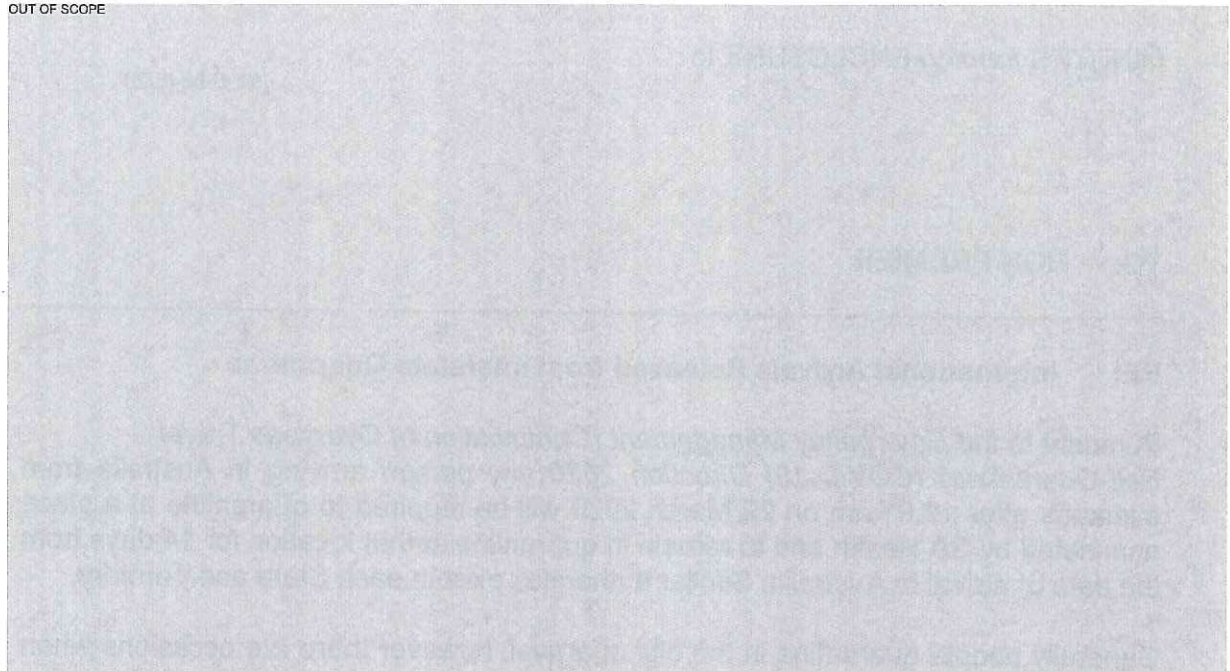
SAPOL and SA Health developed systems to manage international arrivals released early from interstate quarantine enabling the safe and efficient management of people into the State and into hotel quarantine. Despite that, on 24 May 2020 a woman unexpectedly arrived at Adelaide airport and subsequently tested positive to COVID-19. A review of the situation established SA Health had been in communication with Victoria Health regarding the woman's arrival in accordance with standard procedure. SA Health believed they were awaiting confirmation of the travellers arrival date however it has since been established Victoria Health communicated the arrival details to SA Health via an e-mail which had been misplaced and not read.

SA Health subsequently extended the operating hours of the State Control Centre – Health, to mitigate the risk of notifications being missed outside of normal business hours.

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(Grant Stevens)
STATE COORDINATOR

June 2020

Contact: SAPOL MLO
Phone: [REDACTED]

Recommendation(s)	Minister's Response MLO 0845/20
	Noted
Comments	
	<p data-bbox="794 730 1342 831">Hon. Corey Wingard MP Minister for Police, Emergency Services and Correctional Services</p> <p data-bbox="991 898 1139 936">/ / 2020</p>

Gentgall, Tracy (SAPOL)

From: McLean, Stuart (SAPOL-PHQ)
Sent: Monday, 8 June 2020 4:23 PM
To: Williams, Linda (SAPOL); Stevens, Grant (SAPOL); Down, James (SAPOL)
Subject: FW: Draft minute
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Commissioner, Deputy and James,

OUT OF SCOPE



Kind regards

Superintendent Stuart McLean
 Officer in Charge Commissioner's Support Branch
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Superintendent Stuart McLean

Officer in Charge Commissioner's Support Branch

T [REDACTED] M OUT OF SCOPE

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Sent: Friday, 5 June 2020 3:22 PM

To: Stevens, Grant (SAPOL); Williams, Linda (SAPOL)

Subject: Draft minute

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Superintendent Stuart McLean

Officer in Charge Commissioner's Support Branch

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MINUTES *forming* ENCLOSURE to

MLO 0845/20

TO: HON PREMIER

RE: International Arrivals Released from Interstate Quarantine

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(Grant Stevens)
STATE COORDINATOR

June 2020

Contact: SAPOL MLO
Phone: [REDACTED]

Recommendation(s)	Minister's Response MLO 0845/20
	Noted
Comments	
	<p data-bbox="799 723 1353 819">Hon. Corey Wingard MP Minister for Police, Emergency Services and Correctional Services</p> <p data-bbox="1002 891 1150 925">/ / 2020</p>

Gentgall, Tracy (SAPOL)

From: SAPOL:MLO ESB
Sent: Thursday, 11 June 2020 3:24 PM
To: DPC:MLO
Cc: AGD:Wingard Correspondence; [REDACTED] (AGD)
Subject: MLO 0845/20 - INTERNATIONAL ARRIVALS RELEASED FROM INTERSTATE QUARANTINE
Attachments: 084520 Premier Minute.doc; 084520 Signed Premier minute.pdf

Dear Premiers Office [REDACTED]

Re: SAPOL RETURN: INTERNATIONAL ARRIVALS RELEASED FROM INTERSTATE QUARANTINE

Please find attached minute as above.

Kind regards

Catherine

Sergeant Catherine WINDLE
Ministerial Liaison Officer (224)
Executive Support Section
Commissioners Support Branch

South Australia Police | 100 Angas Street | ADELAIDE SA 5000
GPO Box 1539, ADELAIDE SA 5001
T [REDACTED] F [REDACTED]
E catherine.windle@police.sa.gov.au
W www.police.sa.gov.au

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MINUTES forming ENCLOSURE to

MLO0845/20

THE PREMIER THE HON STEVEN MARSHALL MP

**RE: INTERNATIONAL ARRIVALS RELEASED FROM INTERSTATE
QUARANTINE**

Pursuant to the *Emergency Management (Continuation of Overseas Travel Self-Quarantine) (COVID-19) Direction 2020* any person arriving in Australia from overseas after 12.01 am on 29 March 2020 will be required to quarantine at a place nominated by SA Health and to remain in quarantine at that location for 14 days from the date of arrival in Australia. Similar authorities exist in each State and Territory.

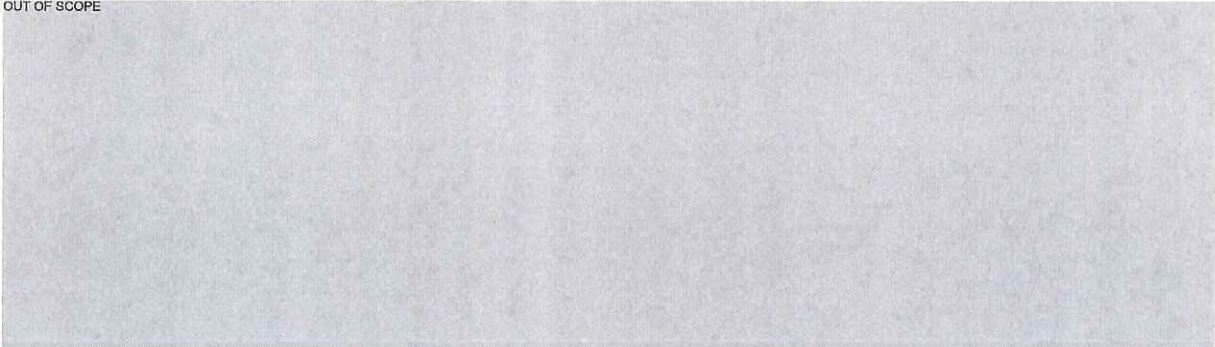
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The authority to release a person from quarantine rests with the interstate jurisdiction, notwithstanding that, it is common practise for the other jurisdiction to seek permission from SA prior to approving the person to travel.

SAPOL and SA Health had systems to manage international arrivals released early from interstate quarantine into the State and into hotel quarantine. Despite that, on 24 May 2020 a woman unexpectedly arrived at Adelaide airport and subsequently tested positive to COVID-19. A review of the situation established SA Health had been in communication with Victoria Health regarding the woman's arrival in accordance with standard procedure. SA Health believed they were awaiting confirmation of the woman's arrival date however it has since been established Victoria Health had communicated the arrival details to SA Health via an e-mail and that information was not actioned.

As a result of a review of procedures, SA Health have subsequently extended the operating hours of the State Control Centre – Health, to mitigate the risk of notifications being missed outside of normal business hours. A more robust information collection process has been established along with Standard Operating Procedures (SOPs) being developed and implemented.

OUT OF SCOPE



OUT OF SCOPE



SAPOL and SA Health have developed detailed documentation and SOPs to be completed by SA Health and interstate health departments settling travel arrangements prior to SA agreeing to accept a traveller. While there is no legal basis upon which SA can enforce the process, the introduction of documentation formalises the procedures currently in place providing a documented record of decisions and notifications.

SAPOL and SA Health are working collaboratively to ensure centralised coordination and tracking of arrivals achieved through the sharing of information and daily coordination meetings to mitigate the risk of people arriving unannounced as a result of miscommunication between various agencies locally and interstate.

SA Health are raising this issue with interstate health agencies, through the Australian Health Protection Principal Committee, seeking a consistent approach across all jurisdictions.

(Grant Stevens)
STATE COORDINATOR

June 2020.

Contact:
Telephone:

Ministerial Liaison SAPOL

MINUTES forming ENCLOSURE to

MLO0845/20

THE PREMIER THE HON STEVEN MARSHALL MP

**RE: INTERNATIONAL ARRIVALS RELEASED FROM INTERSTATE
QUARANTINE**

Pursuant to the *Emergency Management (Continuation of Overseas Travel Self-Quarantine) (COVID-19) Direction 2020* any person arriving in Australia from overseas after 12.01 am on 29 March 2020 will be required to quarantine at a place nominated by SA Health and to remain in quarantine at that location for 14 days from the date of arrival in Australia. Similar authorities exist in each State and Territory.

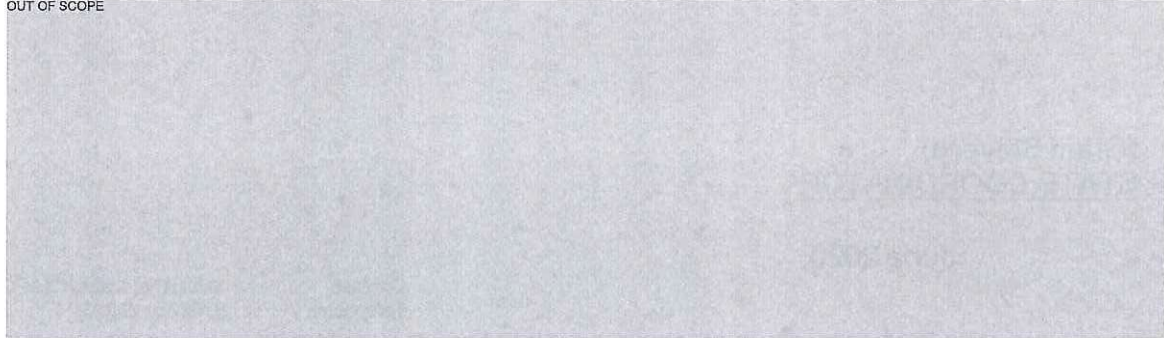
Generally people quarantine in the city of arrival; however there are occasions when other jurisdictions may permit a person to transfer their quarantine to South Australia (SA). For example, a passenger arriving in Sydney may seek permission from New South Wales (NSW) to be released from quarantine and travel to SA.

The authority to release a person from quarantine rests with the interstate jurisdiction, notwithstanding that, it is common practise for the other jurisdiction to seek permission from SA prior to approving the person to travel.

SAPOL and SA Health had systems to manage international arrivals released early from interstate quarantine into the State and into hotel quarantine. Despite that, on 24 May 2020 a woman unexpectedly arrived at Adelaide airport and subsequently tested positive to COVID-19. A review of the situation established SA Health had been in communication with Victoria Health regarding the woman's arrival in accordance with standard procedure. SA Health believed they were awaiting confirmation of the woman's arrival date however it has since been established Victoria Health had communicated the arrival details to SA Health via an e-mail and that information was not actioned.

As a result of a review of procedures, SA Health have subsequently extended the operating hours of the State Control Centre – Health, to mitigate the risk of notifications being missed outside of normal business hours. A more robust information collection process has been established along with Standard Operating Procedures (SOPs) being developed and implemented.

OUT OF SCOPE



OUT OF SCOPE



SAPOL and SA Health have developed detailed documentation and SOPs to be completed by SA Health and interstate health departments settling travel arrangements prior to SA agreeing to accept a traveller. While there is no legal basis upon which SA can enforce the process, the introduction of documentation formalises the procedures currently in place providing a documented record of decisions and notifications.

SAPOL and SA Health are working collaboratively to ensure centralised coordination and tracking of arrivals achieved through the sharing of information and daily coordination meetings to mitigate the risk of people arriving unannounced as a result of miscommunication between various agencies locally and interstate.

SA Health are raising this issue with interstate health agencies, through the Australian Health Protection Principal Committee, seeking a consistent approach across all jurisdictions.



(Grant Stevens)
STATE COORDINATOR

// June 2020

Contact:
Telephone:

Ministerial Liaison SAPOL

Gentgall, Tracy (SAPOL)

From: Stevens, Grant (SAPOL)
Sent: Tuesday, 30 June 2020 12:35 PM
To: Touli, Sonja (SAPOL)
Subject: FW: COVID-19 Positive - OUT OF SCOPE
Attachments: COVID-19 Positive - OUT OF SCOPE update.docx

Grant Stevens APM

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SOUTH AUSTRALIA POLICE

KEEPING SA SAFE

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From: SAPOL:Staff Officers
Sent: Thursday, 28 May 2020 5:13 PM
To: Stevens, Grant (SAPOL); Williams, Linda (SAPOL)
Cc: SAPOL:Staff Officers
Subject: COVID-19 Positive - OUT OF SCOPE

COP/DCOP – updated CBP attached to note.

James

From: Patterson, Craig (SAPOL)
Sent: Thursday, 28 May 2020 4:51 PM
To: SAPOL:Staff Officers
Subject: FW:

Kel, James, Trev,

CBP update requested by COP.
Detailed to provide all the issues.

Regards,

Detective Chief Superintendent Craig Patterson
Acting Assistant Commissioner
Security & Emergency Management Service (42)
South Australia Police

From: Stevens, Grant (SAPOL)
Sent: Thursday, 28 May 2020 11:14 AM

To: Patterson, Craig (SAPOL)
Subject:

Craig,

I need a detailed BP regarding the international arrival on Sunday. Focus has to be on the events at Adelaide Airport and the actions of SAPOL/AFP in detecting the arrival and action we took. The statements made by Health in the media present an issue that I may be required to respond to publically tomorrow – and at the Select Committee in the next week or so.

I am looking to ensure we are recognised for picking it up in the absence of advice from Health of the impending arrival.

G

Grant Stevens APM
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COMMISSIONER'S BRIEFING PAPER

SUBJECT:

OUT OF SCOPE

– International traveller

Positive COVID-19 – 25 May 2020.

Update request from COP 28 May 2020

BACKGROUND:

In response to COVID-19 on 15 March 2020, the Chief Executive SA Health declared a Public Health Emergency pursuant to South Australian Public Health Act 2011.

Following a declaration by the State Coordinator of a Major Emergency pursuant to the Emergency Management Act on 22 March 2020, the State Control Centre (SCC) – Health was established and became effective from Wednesday 25 May 2020 to manage South Australia's response to the global pandemic.

RELEVANT POINTS:

- One aspect of the SCC Health's response is to receive requests from international travellers to enter South Australia, to apply due diligence in making a determination on the merit of applications received, either approving or not, and where cross border travel is approved to apply conditions of entry.
- On Sunday 24 May 2020 ^{OUT OF SCOPE} travelled from Melbourne to Adelaide airport arriving at 1055 hours.
- ^{OUT OF SCOPE} had travelled from the UK to Melbourne on 16 May 2020, where she quarantined before on travelling to Adelaide.
- At 11.28 am on Sunday 24 May 2020 Sergeant Gino SPINIELLO, the on duty supervisor (SAPOL) at the airport provided the following email advice to the POC.

OUT OF SCOPE

Has just flown in from Melb where she had stayed for 1wk after flying in from the UK.

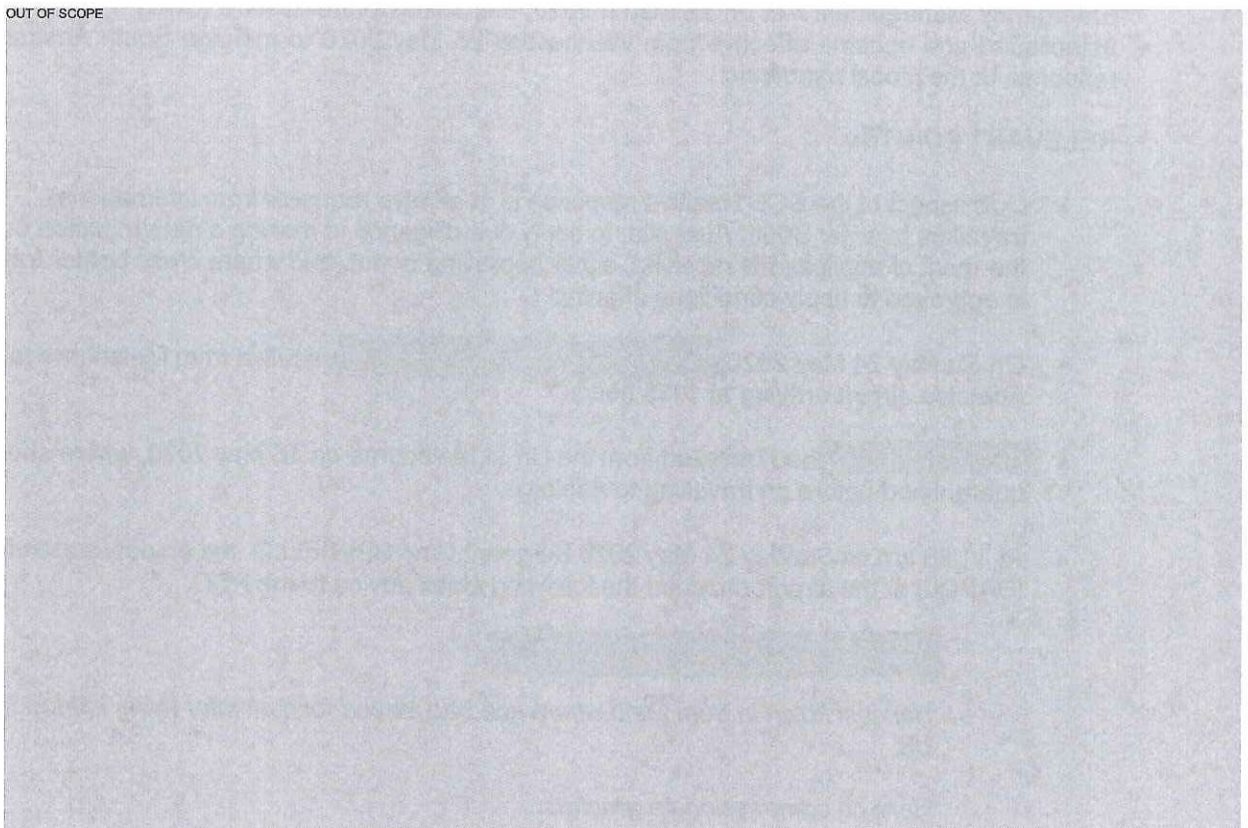
Here on compassionate grounds.

Urgently require a gold patrol conveyance from adel airport (near gate 21) to Pullman."

- At 11.30 am on Sunday 24 May 2020 the POC (C/Inspector LOCK) emailed the on duty SAPOL Functional Service Liaison Officer (FSLO) (C/Inspector WORTH), who forwarded the email onto Ms Monique ANNINOS, SCC Deputy Commander for her information.
- Ms ANNINOS manages requests for exemptions from international travellers to enter South Australia, including on travelling, where overseas travel is involved.

- At about 12.36 pm on Sunday 24 May 2020 I had a conversation with Ms ANNINOS re other matters and discussed the arrival of [OUT OF SCOPE] and that SAPOL were not made aware of her arrival prior to her flight landing.
- Ms ANNINOS advised that Victoria Health had not advised SA Health of date of [OUT OF SCOPE] approved travel from Melbourne to Adelaide.
- [OUT OF SCOPE] was processed at the Adelaide airport, where she was swabbed for COVID-19 and provided with a police escort direct from the Airport via taxi to the Pullman Hotel.
- On Monday 25 May 2020 [OUT OF SCOPE] COVID-19 test returned a positive result.
- At about 5.29 pm on Monday 25 May 2020 Dr [OUT OF SCOPE] provided email advice of [OUT OF SCOPE] test results to SAPOL FSLO (C/Inspector WORTH).

OUT OF SCOPE



- On Tuesday 26 May 2020, Ms ANNINOS provided the following chronology of events that occurred for the acceptance of [OUT OF SCOPE] into South Australia:
 - Initial request received on 17th May at 1330 from COVIDquarantine@dhhs.vic.gov.au to CDCB with the following information;
 - Request submitted (Vic) Wednesday 13/05/2020;
 - Arrived 16/05/2020 – QF10 from LND – MEL arrive 18:55;
 - Requesting to be exempt from Victorian quarantine to travel to South Australia to visit [OUT OF SCOPE];
 - [OUT OF SCOPE] South Australia; and
 - [OUT OF SCOPE] wishing to fly to South Australia on next available flight

- o Email response to the Vic Health on Wednesday 20 May 2020 at 1257 hours:

"South Australia are happy to accept [OUT OF SCOPE] as an onward traveller from Victoria based on compassionate grounds to visit her [OUT OF SCOPE]"

[OUT OF SCOPE] will be required to quarantine in a SA Health managed facility (currently the Pullman Hotel, Adelaide) for her stay, as she has come from abroad. [OUT OF SCOPE] will need to make contact with the [OUT OF SCOPE] to arrange visits to [OUT OF SCOPE] and comply with their visitor policies and procedures. Once she has confirmed visiting days and times, SA Health need to be advised, she will then be able to leave the hotel (under police escort) to visit the hospital as required. Once you have confirmed [OUT OF SCOPE] onward travel arrangements, please advise me by return to this email so we can arrange the police escort from the airport to the hotel, and book the hotel accommodation"

- o Response received from Victoria Health on Saturday 23 May 2020 (time stamped 1953 hours):

"Please note [OUT OF SCOPE] flight to South Australia departs Melbourne 10.00am arriving South Australia 10.55 Terminal 1".

- o Response back to Victoria Health on 23 May 2020 at 2051 requesting confirmation of the **date of arrival. No further email received from Victoria.**
- o On Sunday at approximately 1130 I received an email from Peter Worth advising me of [OUT OF SCOPE] arrival.
- o At 1530 I received a call from Victoria Health apologising that they had not responded to my email about the date of arrival.
- o [OUT OF SCOPE] was transferred to the Pullman hotel where she remains in quarantine.
- o She was screened at the airport and has subsequently returned a positive result on Monday 25 May 2020.
- o Victoria health was notified last night of the positive result.
- o Confirmation received that [OUT OF SCOPE] was screened on Day 3 in Victoria and returned a negative test.
- o The criteria for accepting international arrivals via NSW and Victoria are predominantly based on compassionate grounds.
- o The jurisdictions are advised that we will accept these travellers and once exemption granted is to notify SA Exemptions of their travel details including:
 - o Flight details
 - o Arrival Date
 - o Arrival time

- o Supporting documentation: letter from funeral directors, confirmation of ill relative in hospital etc.
- Ms ANNINOS has escalated this issue within SA Health, briefing Dr [OUT OF SCOPE] and Professor SPURRIOR to address with Victoria Health.

Update in respect to Adelaide Airport and arrival.

- Passengers who arrive on interstate flights are required to present a **Form 1A South Australian Entrance Form – Aviation**, identification and any relevant documentation to SAPOL officers at the airport and are subsequently:
 - (a) Directed to self-quarantine for a period of 14 days; or
 - (b) Provided with an exemption as an Essential Traveller
- SAPOL officers involved in that process are required to critically analyse the information provided by every passenger who arrives at the airport with a view to ensuring that the information is accurate and that the legislation is understood and will be complied with. AFP officers have been assisting SAPOL with this process since it commenced. SA Health nurses are also in attendance to assess the health of passengers as they arrive.
- The process above relies on SA Health to provide SAPOL forewarning of an arrival, which is normally provided in advance. The advance notice can be 24 – 48hrs, however can be ad hoc. The advance warning notifies of the travellers personal details, their reason for entry to the state and advice on requirements for a police escort to the Pullman Hotel from the airport.
- The information is disseminated via email from Health to relevant POC staff, including airport and hotel managers. POC then generate a tasking for a Gold patrol to attend the airport, meet the arriving passenger and escort them to the Pullman Hotel where they are met by police and quarantined. This has been the standard and agreed process.
- On Sunday 24 May 2020 [OUT OF SCOPE] travelled from Melbourne to Adelaide airport arriving at 1055 hours. [OUT OF SCOPE] had travelled from the UK to Melbourne on 16 May 2020, where she quarantined for 8 nights before on travelling to Adelaide. SAPOL had not been advised that [OUT OF SCOPE] had left quarantine prior to the 14 day period.
- The SAPOL processing area at Adelaide Airport consisted of three queues for “Essential Travellers” and an additional queue for “Non Essential Travellers”. [OUT OF SCOPE] joined the far right of three “Essential Traveller” queues behind a number of other passengers. Shortly after 11.00 a.m. [OUT OF SCOPE] arrived at the front of the queue where she was spoken to by Constable Damon POWELL. At that time Constable Timothy BRYANT was staffing the desk next to POWELL.
- During the conversation between POWELL and [OUT OF SCOPE] the circumstances around her early release from quarantine were identified. [OUT OF SCOPE] was subsequently directed to an area away from police and other passengers where she was spoken to by SA Health Nurses before being escorted to a private room for screening. AFP assisted with escorting [OUT OF SCOPE] to the room. This was the first indication that she was previously an international traveller who had been released early from quarantine in Melbourne.

- If it was not for ^{OUT OF SCOPE} identifying herself and explain her circumstances, it was likely that she may have avoided quarantine at the Pullman and would have been subject to a normal self-quarantine direction. It was her honesty and subsequent questioning by police which allowed for the full set of circumstances to be identified as we know them now.
- Upon completion of the screening of ^{OUT OF SCOPE} arrangements were made for a police escort as per normal process. She was subsequently walked to a taxi by SAPOL and AFP before travelling under SAPOL escort to the Pullman Hotel where she was accommodated.
- Due to the lack of prior notification of her arrival, Insp Scutchings briefed up as required, which then triggered a series of emails and further discussion as to the breakdown in communication. It was not known at this time why Health did not advise SAPOL of her arrival as normally should have occurred.
- On Monday 25 May 2020 Dr ^{OUT OF SCOPE} provided email advice of ^{OUT OF SCOPE} positive COVID-19 test result to SAPOL. ^{OUT OF SCOPE}

RECOMMENDATION:

1. It is recommended that the contents of this briefing paper are noted.

Approved / Not Approved

.....
 Craig Patterson
 Acting Assistant Commissioner
 Security & Emergency Management
 28 May 2020