Performance Against Targets

Performance Indicators	2018-19 Actual Result	2018-19 Target
1.1 Response and Event Management		
% of call centre calls answered within 20 seconds	74.83%	≥80%
No. of patrol taskings in the metropolitan area	429 540	n.a.
No. of offences against good order recorded per 1000 head of population[1]	18.87	19.82
% of DNA links of persons to crime scenes that contribute to an arrest or report	33%	33%
No. of grade 2 taskings in the metropolitan area	182 841	n.a.

Performance Indicators	2018-19 Actual Result	2018-19 Target
1.2 Emergency Response, Management and Coordination		
% of grade 1 taskings in the metropolitan area responded to within 15 minutes	93.7%	≥80%
% of 000 calls presented to Police Communications Centre by Telstra answered within 10 seconds	88.67%	90%
No. of calls received by call centre	547 842	n.a.
No. of 000 calls presented to Police Communications Centre by Telstra	166 772	n.a.
No. of grade 1 taskings in the metropolitan area	1 850	n.a.
No. of search and rescue operations attended by STAR Group	494	n.a.
No. of joint emergency services exercises conducted with Emergency and Major Event Section support	45	75

Performance Indicators	2018-19 Actual Result	2018-19 Target
2.1 Crime and Illegal Drugs		
No. of recorded offences against the person as reported by/on behalf of victims per 1000 head of population[1]	12.06	≤13.39
Level of alcohol related crime in licensed premises	1 402	1 448
No. of recorded offences against property as reported by/on behalf of victims per 1000 head of population[1]	52.26	≤47.79
No. of illicit drug offences detected by police and recorded on apprehension reports[1]	6 791	≥4 547
No. of drug diversions recorded as part of the Police Drug Diversion Initiative[1]	6 358	≥7 167
No. of clandestine labs detected	59	75
No. of participants attending Blue Light functions	18 753	≥20 000
No. of active 'watch' groups	543	645
No. of contacts including online reports to Crime Stoppers	21 549	20 042

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Performance Indicators	2018-19 Actual Result	2018-19 Target
2.2 Criminal Justice and Custodial Services		
% of SAPOL prosecutions which are finalised by a guilty verdict or guilty plea	80.14%	80.30%
No. of prosecution charges initiated by police in state courts	102 778	n.a
No. of coronial investigation reports (deaths) submitted by police to the State Coroner's Office	1 589	n.a
No. of formal cautions (juvenile) issued	1 293	n.a
No. of family conference referrals (juvenile) by police	987	n.a
No. of prisoners processed through police holding facilities	32 211	n.a
No. of (unnatural) deaths in police custody	2	0
No. of escapes from police holding facilities	0	0

Performance Indicators	2018-19 Actual Result	2018-19 Target
3.1 Road Use Regulation		
No. of apprehension reports for traffic offences detected by police	18 801	20 884
No. of detections of drink driving	4 844	n.a.
No. of detections of drug driving	6 073	n.a.
No. of speed detection hours (mobile cameras, mobile radars and lasers)	74 855	100 000
No. of expiation notices issued for traffic offences	151 776	n.a.
No. of driver screening tests conducted	514 512	500 000

Performance Indicators	2018-19 Actual Result	2018-19 Target
3.2 Education and Vehicle Collision Prevention		
No. of sessions conducted by the Road Safety Section	1 039	1 000
No. of traffic cautions issued as recorded on expiation notices	70 151	n.a.
No. of Traffic Watch complaints received	28 718	27 000
No. of fatalities per 100 000 head of population	5.86	n.a.
No. of serious injuries per 100 000 head of population	31.49	n.a.
No. of casualty crashes (including fatal crashes) per 100 000 head of population	304.83	n.a.
No. of corporate/state-wide traffic operations	33	33
No. of corporate/state-wide traffic operations that include a rural road safety component	33	33

1. SAPOL implemented a crime recording system upgrade in November 2018. As a result, some offence sub-categories have been reclassified in line with national offence classifications. 2017-18 figures have been refreshed with back casted data to allow for comparison to 2018-19 result.

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