



SOUTH AUSTRALIA POLICE

District Policing: a more visible, responsive
police service for metropolitan Adelaide



SOUTH AUSTRALIA POLICE
KEEPING SA SAFE



Government
of South Australia



COMMISSIONER'S FOREWORD

South Australia Police has always been an organisation focused on continuous improvement. The introduction of the Local Service Area (LSA) model has been very successful in changing SAPOL's service delivery, efficiency, equipment, technology and culture for the better. The LSA model has been in place for 16 years and in line with our philosophy of continuous improvement, it is timely for it to be reviewed.



During this period we have seen decreasing crime but increasing demand for police services. The new District Policing Model creates larger and more flexible workgroups supported by centralised functions that will reduce demand for police services so we can better focus our efforts on protecting victims of crime and reassuring the broader community.

The new model provides a structure and approach that is consistent with our key strategy to be accessible, innovative in the use of our resources and responsive in the delivery of our front-line services.



Grant Stevens
Commissioner
South Australia Police



KEY POINTS

The District Policing Model has been applied to metropolitan Adelaide; at this time no changes are proposed to the seven Local Service Areas (LSAs) covering regional and remote South Australia.

The purpose of the District Policing Model is to fulfil our vision, key strategy and legislative obligation to reassure and protect the community by:

- Equalising demand for police services across four metropolitan Districts.
- Replacing the current concept of police patrols with two groups – Response Teams (similar to current uniform patrols) and new District Policing Teams.
- Establishing District Policing Teams to:
 - provide significant surge capacity for our response function during times of high demand
 - build a visible, accessible and consistent police presence in a small defined geographical area to address the causes of demand for police services
 - better protect high risk and repeat victims.
- Increasing the number of police officers available to respond (Response and District Policing Teams) to calls for assistance and including:
 - increasing supervisory Sergeants to enhance proactive supervision of Response and District Policing Teams
 - introducing 108 new Brevet Sergeant positions in our Response function and District Policing Teams
 - increasing police officers allocated to Child and Family Investigations
 - increasing victim contact services in each District
 - increasing intelligence analytical support to better inform operational decision making at all levels.
- Establishing a telephone resolution function within the Communications Centre to reduce demand for our response resources.
- Establishing a 24/7 State Response Manager at the Communications Centre to manage resource deployment across the metropolitan area according to demand and regardless of District boundaries thereby improving response times and ensuring the most appropriate resource is sent in the first instance.
- Establishing a centralised, 24/7 Investigations Support Desk to provide real-time intelligence, investigations support to front-line resources and to provide consistent quality assurance.
- Establishing a centralised 24/7 State Crime Assessment Centre (SCAC) that will:
 - provide consistent and standardised quality assurance of crime reporting
 - reduce administrative demand on front-line supervision by vetting and allocating all crime incidents
 - mitigate organisational risk associated with errors of front-line practice.
- Increasing resources allocated to the quality assurance of police court files to both improve quality and to reduce administrative demand on front-line resources.



KEY POINTS

- Increasing business support within each District to reduce administrative demand on police managers and facilitate enhanced strategic management of the Districts.

A number of other initiatives will commence in the short-term as we move to realigning our boundaries and full implementation of the District Policing Model by 2020.

The four Metropolitan Districts are described below.

Northern Metro District

Includes existing Elizabeth LSA (excludes portion of Evanston Park which becomes the sole responsibility of Barossa LSA), 15 Holden Hill LSA suburbs and one Hills Fleurieu LSA suburb.

Eastern Metro District

Includes existing Eastern Adelaide LSA with 27 Holden Hill LSA suburbs, seven Sturt LSA suburbs and five Hills Fleurieu LSA suburbs.

Western Metro District

Includes existing Western Adelaide LSA with 13 Holden Hill LSA suburbs and 19 Sturt LSA suburbs.

Southern Metro District

Includes existing South Coast LSA (excludes portions of Ironbank and Dorset Vale which become the sole responsibility of Hills Fleurieu LSA), 81 Sturt LSA suburbs and two Hills Fleurieu LSA suburbs.



NEW METROPOLITAN POLICING DISTRICTS

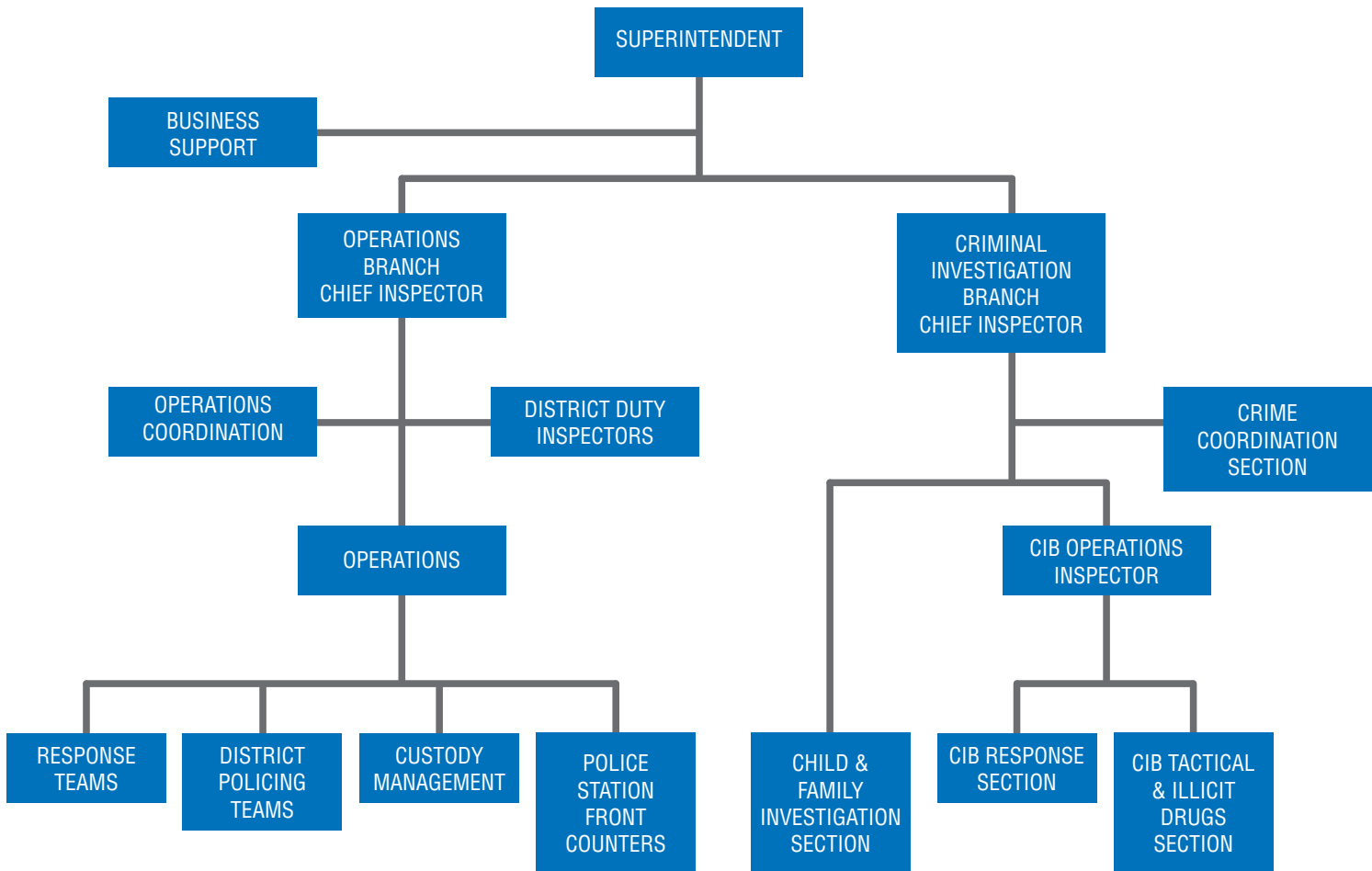
The map below highlights the boundaries of the four metropolitan policing districts.





METROPOLITAN ORGANISATIONAL STRUCTURE

Represented below is the new Metropolitan Police District Organisational Structure:





DISTRICT RESPONSE TEAMS

- Sixty District Response Teams will be located throughout the metropolitan Districts. Each team will include a Sergeant, Brevet Sergeant (second-in-charge) and a number of Constables/Senior Constables. These response teams are our primary front-line resource.
- Response teams will be available 24 hours a day, 365 days a year to attend urgent calls for assistance.
- The District Policing Model differs from the current model with police officers allocated to the Response Teams not being used for other functions such as tactical teams. Response Teams will be a dedicated workgroup for immediate response to emergencies.
- Enhanced computer aided dispatch and automatic vehicle location technology means Response Teams will not be limited by artificial boundaries.
- An enhanced Communications function will provide Response Teams with improved information and intelligence to ensure they are better informed and therefore more effective.
- Response Teams will have tablet computers providing full office functionality anywhere across the metropolitan area:
 - SAPOL has purchased 855 tablets, with 680 to be installed in police cars, and the remaining tablets for use by other front-line police.
 - These devices allow officers to capture, retrieve and submit information in the field, without having to return to a desktop computer in the station.
- Facial recognition technology and body worn video will provide all police with additional capabilities in the foreseeable future.



DISTRICT POLICING TEAMS

- SAPOL currently has six Neighbourhood Policing Teams operating in the metropolitan area. This concept is being expanded across every suburb in the metropolitan area. These 48 teams will be known as District Policing Teams. Each team will include a Sergeant, Brevet Sergeant (second-in-charge) and a number of Constables/Senior Constables.
- These teams will be an agile and flexible workgroup that better allow SAPOL to manage the demand for police services by addressing the causes of demand and crime within their local area.
- District Policing Teams will provide a surge capacity for our Response Teams at times of high demand.
- District Policing Teams will be allocated a group of suburbs. It will be the role of each team to understand their local area, know who is committing crime, know who needs our help and act to stop the cycle of crime and victimisation.
- The teams will adopt a problem solving approach to local crime issues, working closely with high risk victims and other vulnerable members of their local community, providing appropriate police attention to recidivist offenders and actively collaborating with other agencies, non-government organisations and their local community to identify innovative solutions to local issues.
- These teams will be directly contactable for local (non-urgent) problems that require deeper understanding and a coordinated approach.
- District Policing Teams will be used for the policing of events within the District and replacing unplanned absences in the cells and police station front counters during their rostered hours to maintain service delivery levels.
- When proactively addressing the causes of demand within their local area District Policing Teams may utilise corporate programs such as Neighbourhood Watch and Blue Light supported by the District Community Engagement Coordinator and the State Community Engagement Section.



DISTRICT CRIMINAL INVESTIGATION BRANCH (CIB)

- The District Policing Model creates efficiencies by consolidating investigation resources to provide larger teams and a central, more flexible and agile CIB work group for each District.
- A new centralised, 24/7 investigations area will monitor and assess reports of crime, making sure SAPOL's response is thorough, consistent and appropriate, resulting in better outcomes for victims of crime.
- Existing Crime Management Units will be centralised from Local Service Areas to create the State Crime Assessment Centre. The product of this realignment is a state-wide approach to the assessment, vetting and investigation of Police Incident Reports, Crime Stoppers and other previously Local Service Area based crime reporting functions.

TACTICAL TEAMS

- The CIB Tactical Section will consist of two types of tactical teams focused on both proactive and reactive investigations. One will be a CIB Tactical Team and the other will consist of two Illicit Drug Teams.
- The CIB Tactical Teams will primarily focus on investigations of volume crime and issues of significance to the District and will actively engage in disruption and enforcement strategies.
- Illicit Drug Teams will focus on supporting SAPOL's Illicit Drug Strategy and the targeting of low to mid-level trafficking of illicit substances. The teams will adopt innovative techniques to identify, disrupt and apprehend those committing illicit drug offences.

DOMESTIC VIOLENCE

- Domestic Violence is a national issue that affects us all. South Australia Police recognises this and will respond with an increase in police officers allocated to Child and Family Investigation Sections.
- There will also be an increase in victim contact services in each District.
- Through this increase in resources we will hold perpetrators of violence accountable and better protect victims.



SOUTHERN DISTRICT

Southern District will consist of the following police facilities:

- **Christies Beach Police Station (headquarters)**
- **Sturt Police Station**
- **Aldinga Police Station**
- **Netley Police Station.**

Southern District will incorporate:

Aberfoyle Park, Aldinga, Aldinga Beach, Ascot Park, Ashford, Bedford Park, Belair, Bellevue Heights, Black Forest, Blackwood, Blewitt Springs, Brighton, Brownhill Creek, Camden Park, Chandlers Hill, Cherry Gardens, Christie Downs, Christies Beach, Clapham, Clarence Gardens, Clarence Park, Clarendon, Clovelly Park, Colonel Light Gardens, Coromandel East, Coromandel Valley, Craigburn Farm, Cumberland Park, Darlington, Daw Park, Dingabledinga, Dover Gardens, Eden Hills, Edwardstown, Everard Park, Flagstaff Hill, Forestville, Glandore, Glenalta, Glengowrie, Hackham, Hackham West, Hallett Cove, Happy Valley, Hawthorn, Hawthorndene, Hove, Huntfield Heights, Hyde Park, Kangarilla, Keswick, Kings Park, Kingston Park, Kingswood, Kuitpo, Kurralta Park, Lonsdale, Lower Mitcham, Lynton, Malvern, Marino, Marion, Marleston, Maslin Beach, McLaren Flat, McLaren Vale, Melrose Park, Millswood, Mitcham, Mitchell Park, Moana, Montarra, Morphett Vale, Morphettville, Netherby, Netley, Noarlunga Centre, Noarlunga Downs, North Brighton, North Plympton, Oaklands Park, O'Halloran Hill, Old Noarlunga, Old Reynella, Onkaparinga Hills, O'Sullivan Beach, Panorama, Park Holme, Pasadena, Plympton, Plympton Park, Port Noarlunga, Port Noarlunga South, Port Willunga, Reynella, Reynella East, St Marys, Seacliff, Seacliff Park, Seacombe Gardens, Seacombe Heights, Seaford, Seaford Heights, Seaford Meadows, Seaford Rise, Seaview Downs, Sellicks Beach, Sellicks Hill, Sheidow Park, Somerton Park, South Brighton, South Plympton, Springfield, Sturt, Tatachilla, The Range, Torrens Park, Trott Park, Unley Park, Urrbrae, Warradale, Westbourne Park, Whites Valley, Willunga, Willunga South, and Woodcroft.

Southern District police station front counter service will be provided at:

- Christies Beach Police Station
- Sturt Police Station
- Netley Police Station
- Aldinga Police Station.

Southern District will have a total of 12 District Policing Teams. The number of suburbs allocated to each team has been based on an assessment of equalised demand indicators, such as geographical area and population.

Team 1	Team 2	Team 3	Team 4	Team 5	Team 6
Aldinga	Blewitt Springs	Christies Beach	Chandlers Hill	Morphett Vale	Christie Downs
Aldinga Beach	Kangarilla	Noarlunga Downs	Cherry Gardens	Old Reynella	Lonsdale
Dingabledinga	Kuitpo	Port Noarlunga	Clarendon		Noarlunga Centre
Maslin Beach	McLaren Vale	Port Noarlunga South	Hackham		O'Sullivan Beach
McLaren Flat	Moana	Seaford Meadows	Hackham West		Reynella
Montarra	Old Noarlunga		Huntfield Heights		
Port Willunga	Seaford		Onkaparinga Hills		
Selicks Beach	Seaford Heights		Reynella East		
Selicks Hill	Seaford Rise		Woodcroft		
Tatachilla					
The Range					
Whites Valley					
Willunga					
Willunga South					

Team 7	Team 8	Team 9	Team 10	Team 11	Team 12
Darlington	Brighton	Aberfoyle Park	Clapham	Ascot Park	Ashford
Hallett Cove	Dover Gardens	Bedford Park	Clarence Gardens	Clovelly Park	Black Forest
Happy Valley	Hove	Belair	Colonel Light Gardens	Glengowrie	Camden Park
Kingston Park	North Brighton	Bellevue Heights	Cumberland Park	Marion	Clarence Park
Marino	Oaklands Park	Blackwood	Daw Park	Mitchell Park	Everard Park
O'Halloran Hill	Seacombe Gardens	Brownhill Creek	Edwardstown	Morphettville	Forestville
Seacliff	Somerton Park	Coromandel East	Hawthorn	Park Holme	Glandore
Seacliff Park	Sturt	Coromandel Valley	Hyde Park		Keswick
Seacombe Heights	Warradale	Craigburn Farm	Kings Park		Kurralta Park
Seaview Downs		Eden Hills	Kingswood		Marleston
Sheidow Park		Flagstaff Hill	Lower Mitcham		Millswood
South Brighton		Glenalta	Malvern		Netley
Trott Park		Hawthorndene	Melrose Park		North Plympton
		Lynton	Netherby		Plympton
		Mitcham	Pasadena		Plympton Park
		Panorama	St Marys		South Plympton
		Springfield	Torrens Park		
			Unley Park		
			Urrbrae		
			Westbourne Park		



EASTERN DISTRICT

Eastern District will consist of the following police facilities:

- **Grenfell Street Police Station (headquarters)**
- **Hindley Street Police Station**
- **Norwood Police Station**
- **Holden Hill Police Station.**

Eastern District will incorporate:

Adelaide, Athelstone, Auldana, Beaumont, Beulah Park, Burnside, Campbelltown, College Park, Dernancourt, Dulwich, Eastwood, Erindale, Evandale, Felixstow, Firlé, Frewville, Fullarton, Gilberton, Gilles Plains, Glen Osmond, Glenside, Glenunga, Glynde, Goodwood, Greenacres, Greenhill, Hackney, Hampstead Gardens, Hazelwood Park, Heathpool, Hectorville, Highbury, Highgate, Hillcrest, Holden Hill, Hope Valley, Horsnell Gully, Houghton, Ingle Farm, Joslin, Kensington, Kensington Gardens, Kensington Park, Kent Town, Klemzig, Leabrook, Leawood Gardens, Linden Park, Magill, Manningham, Marden, Marryatville, Maylands, Medindie, Modbury, Mount Osmond, Myrtle Bank, Newton, North Adelaide, Northfield, Northgate, Norton Summit, Norwood, Oakden, Para Vista, Paradise, Parkside, Payneham, Payneham South, Pooraka, Rose Park, Rosslyn Park, Rostrevor, Royston Park, St Agnes, St Georges, St Morris, St Peters, Skye, Stepney, Stonyfell, Teringie, Toorak Gardens, Tranmere, Trinity Gardens, Tusmore, Unley, Vale Park, Valley View, Vista, Walkerville, Walkley Heights, Waterfall Gully, Wattle Park, Wayville, Windsor Gardens, and Woodforde.

Eastern District police station front counter service will be provided at:

- Hindley Street Police Station
- Holden Hill Police Station
- Norwood Police Station
- Wakefield Street Police Station front counter (will be relocated to Grenfell Street Police Station).

Eastern District will have a total of 12 District Policing Teams. The number of suburbs allocated to each team has been based on an assessment of equalised demand indicators, such as geographical area and population.

Team 1	Team 2	Team 3	Team 4	Team 5	Team 6
Ingle Farm	Greenacres	Gilles Plains	Athelstone	Campbelltown	Felixstow
Pooraka	Hillcrest	Holden Hill	Highbury	Dernancourt	Firle
	Northfield	Para Vista	Hope Valley	Newton	Glynde
	Northgate	Valley View	Houghton	Paradise	Hampstead Gardens
	Oakden		Modbury	Windsor Gardens	Hectorville
	Walkley Heights		St Agnes		Klemzig
			Vista		Manningham
					Marden
					Payneham
					Payneham South
					Rostrevor
					Vale Park
					Woodforde

Team 7, 8 & 9	Team 10	Team 11	Team 12
Adelaide	College Park	Auldana	Beaumont
	Evandale	Beulah Park	Burnside
	Gilberton	Dulwich	Eastwood
	Hackney	Erindale	Frewville
	Joslin	Heathpool	Fullarton
	Maylands	Horsnell Gully	Glen Osmond
	Medindie	Kensington	Glenside
	North Adelaide	Kensington Gardens	Glenunga
	Royston Park	Kensington Park	Goodwood
	St Morris	Kent Town	Greenhill
	St Peters	Leabrook	Hazelwood Park
	Stepney	Magill	Highgate
	Tranmere	Marryatville	Leawood Gardens
	Trinity Gardens	Norton Summit	Linden Park
	Walkerville	Norwood	Mount Osmond
		Rose Park	Myrtle Bank
		Rosslyn Park	Parkside
		Skye	St Georges
		Stonyfell	Tusmore
		Teringie	Unley
		Toorak Gardens	Waterfall Gully
		Wattle Park	Wayville



WESTERN DISTRICT

Western District will consist of the following:

- **Port Adelaide Police Station (headquarters)**
- **Henley Beach Police Station**
- **Parks Police Station**
- **Glenelg Police Station.**

Western District will incorporate:

Adelaide Airport, Albert Park, Alberton, Allenby Gardens, Angle Park, Athol Park, Beverley, Birkenhead, Blair Athol, Bowden, Broadview, Brompton, Brooklyn Park, Cheltenham, Clearview, Collinswood, Cowandilla, Croydon, Croydon Park, Devon Park, Dudley Park, Enfield, Ethelton, Exeter, Ferryden Park, Findon, Fitzroy, Flinders Park, Fulham, Fulham Gardens, Garden Island, Gepps Cross, Gillman, Glanville, Glenelg, Glenelg East, Glenelg North, Glenelg South, Grange, Hendon, Henley Beach, Henley Beach South, Hilton, Hindmarsh, Keswick Terminal, Kidman Park, Kilburn, Kilkenny, Largs Bay, Largs North, Lockleys, Mansfield Park, Medindie Gardens, Mile End, Mile End South, Nailsworth, New Port, North Haven, Novar Gardens, Osborne, Ottoway, Outer Harbor, Ovingham, Pennington, Peterhead, Port Adelaide, Prospect, Queenstown, Regency Park, Renown Park, Richmond, Ridleyton, Rosewater, Royal Park, St Clair, Seaton, Sefton Park, Semaphore, Semaphore Park, Semaphore South, Taperoo, Tennyson, Thebarton, Thorngate, Torrens Island, Torrensville, Underdale, Welland, West Beach, West Croydon, West Hindmarsh, West Lakes, West Lakes Shore, West Richmond, Wingfield, Woodville, Woodville Gardens, Woodville North, Woodville Park, Woodville South, and Woodville West.

Western District police station front counter service will be provided at:

- Port Adelaide Police Station
- Henley Beach Police Station
- Glenelg Police Station.

Western District will have a total of 12 District Policing Teams. The number of suburbs allocated to each team has been based on an assessment of equalised demand indicators, such as geographical area and population.

Team 1	Team 2	Team 3	Team 4	Team 5	Team 6
Birkenhead	Ethelton	Alberton	Findon	Albert Park	Angle Park
Exeter	Hendon	Garden Island	Grange	Cheltenham	Athol Park
Glanville	Royal Park	Gillman	Seaton	Kilkenny	Mansfield Park
Largs Bay	Semaphore	Ottoway		St Clair	Pennington
Largs North	Semaphore Park	Port Adelaide		Woodville	Wingfield
New Port	Semaphore South	Queenstown		Woodville North	Woodville Gardens
North Haven	Tennyson	Rosewater		Woodville Park	
Osborne	West Lakes	Torrens Island		Woodville South	
Outer Harbor	West Lakes Shore			Woodville West	
Peterhead					
Taperoo					

Team 7	Team 8	Team 9	Team 10	Team 11	Team 12
Croydon Park	Blair Athol	Bowden	Allenby Gardens	Brooklyn Park	Adelaide Airport
Ferryden Park	Broadview	Brompton	Beverley	Fulham	Cowandilla
Gepps Cross	Clearview	Devon Park	Croydon	Fulham Gardens	Glenelg
Kilburn	Collinswood	Dudley Park	Flinders Park	Henley Beach	Glenelg East
Regency Park	Enfield	Fitzroy	Hindmarsh	Henley Beach South	Glenelg North
	Medindie Gardens	Ovingham	Kidman Park	Lockleys	Glenelg South
	Nailsworth	Prospect	Ridleyton	Mile End	Hilton
	Sefton Park	Renown Park	Thebarton	Torrensville	Keswick Terminal
		Thorngate	Underdale		Mile End South
			Welland		Novar Gardens
			West Croydon		Richmond
			West Hindmarsh		West Beach
					West Richmond



NORTHERN DISTRICT

Northern District will consist of the following:

- **Elizabeth Police Station (headquarters)**
- **Salisbury Police Station**
- **Golden Grove Police Station.**

The Northern Metropolitan District will incorporate:

Andrews Farm, Angle Vale, Banksia Park, Bibaringa, Blakeview, Bolivar, Brahma Lodge, Buckland Park, Burton, Cavan, Craigmore, Davoren Park, Direk, Dry Creek, Edinburgh, Edinburgh North, Elizabeth, Elizabeth Downs, Elizabeth East, Elizabeth Grove, Elizabeth North, Elizabeth Park, Elizabeth South, Elizabeth Vale, Fairview Park, Globe Derby Park, Golden Grove, Gould Creek, Green Fields, Greenwith, Gulfview Heights, Hillbank, Humbug Scrub, Lower Hermitage, MacDonald Park, Mawson Lakes, Modbury Heights, Modbury North, Munno Para, Munno Para Downs, Munno Para West, One Tree Hill, Para Hills, Para Hills West, Parafield, Parafield Gardens, Paralowie, Penfield, Penfield Gardens, Redwood Park, Ridgehaven, St Kilda, Salisbury, Salisbury Downs, Salisbury East, Salisbury Heights, Salisbury North, Salisbury Park, Salisbury Plain, Salisbury South, Sampson Flat, Smithfield, Smithfield Plains, Surrey Downs, Tea Tree Gully, Uleybury, Upper Hermitage, Virginia, Waterloo Corner, Wynn Vale, Yatala Vale, and Yattalunga.

Northern District police station front counter service will be provided a:

- Elizabeth Police Station
- Salisbury Police Station
- Golden Grove Police Station.

Northern District will have a total of 12 District Policing Teams. The number of suburbs allocated to each team has been based on an assessment of equalised demand indicators, such as geographical area and population.

Team 1	Team 2	Team 3	Team 4	Team 5	Team 6
Andrews Farm	Davoren Park	Bibaringa	Elizabeth Downs	Fairview Park	Banksia Park
Angle Vale	Edinburgh	Blakeview	Elizabeth East	Golden Grove	Gulfview Heights
MacDonald Park	Edinburgh North	Craigmore	Elizabeth Park	Greenwith	Modbury Heights
Munno Para	Elizabeth North	Humbug Scrub	Gould Creek	Lower Hermitage	Modbury North
Munno Para Downs	Penfield	One Tree Hill	Hillbank	Salisbury East	Redwood Park
Munno Para West		Smithfield	Sampson Flat	Salisbury Heights	Ridgehaven
Penfield Gardens		Uleybury		Upper Hermitage	Surrey Downs
Smithfield Plains		Yattalunga		Yatala Vale	Tea Tree Gully
					Wynn Vale

Team 7	Team 8	Team 9	Team 10	Team 11	Team 12
Cavan	Brahma Lodge	Elizabeth	Elizabeth South	Bolivar	Buckland Park
Dry Creek	Green Fields	Elizabeth Grove	Salisbury	Paralowie	Burton
Globe Derby Park	Parafield Gardens	Elizabeth Vale		Salisbury Downs	Direk
Mawson Lakes	Salisbury Park			St Kilda	Salisbury North
Para Hills	Salisbury Plain				Virginia
Para Hills West	Salisbury South				Waterloo Corner
Parafield					



NEXT STEP

The implementation of the District Policing Model has commenced.

The following tasks are now complete:

- road policing has been centralised to establish a more flexible workgroup to better address the road toll
- crime scene investigation has been centralised to establish a more flexible workgroup better able to respond to the demand for forensic services
- police station front counter hours have been standardised to better address demand for those services and shift resources to front-line roles.

A number of other initiatives will commence in the short-term as we move to realigning our boundaries and full implementation of the District Policing Model by 2020.