



SOUTH AUSTRALIA POLICE
KEEPING SA SAFE

PREVENTING CRIME

SHOPPING ONLINE

Online shopping scams involve scammers pretending to be legitimate online sellers, with a fake website or a fake advertisement on a genuine retailer site.

While many online sellers are legitimate there are scammers who rely on the anonymity of the internet to deceive unsuspecting shoppers.

To reduce your chances of becoming a victim of an online shopping scam, please consider the following crime prevention tips:

- Check if the website has policies on refunds, returns, exchanges and warranties.
- Where possible, always look at feedback provided about the seller prior to purchase. If you have any doubts about the seller or the product, don't continue with the purchase.
- Use secure online payment services – look for a URL starting with 'https' and a closed padlock symbol.
- Be aware of sellers who request payment through insecure payment services.
- Never disclose your Personal Identification Number (PIN) or your passwords to anyone.
- Always check your receipt and credit card statements carefully for discrepancies. If you discover unauthorised transactions contact your financial institution immediately.
- Remember, if the deal sounds too good to be true then it probably is.

If you believe you have been the victim of an online fraud, report it immediately to the Australian Cybercrime Online Reporting Network (ACORN) at www.acorn.gov.au

For more crime prevention tips please contact your local police station or visit www.police.sa.gov.au

South Australia Police (SAPOL) is committed to working in partnership with the community to prevent crime and reduce the fear of crime to ensure that South Australia is a safe place to live, visit and do business.

SCAMS AND CYBERCRIME

