



## SHOPPING ONLINE

Online shopping scams involve scammers pretending to be legitimate online sellers, with a fake website or a fake advertisement on a genuine retailer site.

While many online sellers are legitimate there are scammers who rely on the anonymity of the internet to deceive unsuspecting shoppers.

**To reduce your chances of becoming a victim of an online shopping scam, please consider the following crime prevention tips:**

- Check if the website has policies on refunds, returns, exchanges and warranties.
- Where possible, always look at feedback provided about the seller prior to purchase. If you have any doubts about the seller or the product, don't continue with the purchase.
- Use secure online payment services – look for a URL starting with 'https' and a closed padlock symbol.
- Be aware of sellers who request payment through insecure payment services.
- Never disclose your Personal Identification Number (PIN) or your passwords to anyone.
- Always check your receipt and credit card statements carefully for discrepancies. If you discover unauthorised transactions contact your financial institution immediately.
- Remember, if the deal sounds too good to be true then it probably is.

If you believe you have been the victim of an online fraud, report it immediately a [www.cyber.gov.au/report](http://www.cyber.gov.au/report).

For more crime prevention tips please contact your local police station or visit [www.police.sa.gov.au](http://www.police.sa.gov.au)

South Australia Police (SAPOL) is committed to working in partnership with the community to prevent crime and reduce the fear of crime to ensure that South Australia is a safe place to live, visit and do business.

## SCAMS AND CYBERCRIME

