# **SAPOL 2020**

A visible, responsive police service for all South Australians



SOUTH AUSTRALIA POLICE KEEPING SA SAFE



#### Achieving our Vision of a visible responsive police service for all South Australians



Meeting the demands and opportunities of the future is always a challenge. In this planning period police, like other public sector agencies, must maximise productivity and efficiency in times of budget challenges. My commitment is that we will work together in new ways, build on our successful past achievements and maintain the high regard the South Australian community has in its police.

Successful policing requires the support and good will of the public, as much as the dedication and effort of each police officer and employee.

As a result of the high standard of service we have delivered over our long history, the people of South Australia have come to trust and rely on us. They expect us to be there in times of personal or community emergencies. They want to be able to travel safely on South Australian roads. They want to be part of a safe community, free from crime and disorder.

The current global environment presents a unique set of challenges for the future, which will influence the demands on policing and how we go about our job of serving and protecting the community.

It is up to us to ensure we deliver those essential services in a respectful, professional and impartial manner. Importantly, we also need to ensure the community understands their role in helping us keep South Australia safe.

It is up to us to engage with the community and communicate effectively with each other and the public. This is an important part of retaining community trust and confidence, and the responsibility of every SAPOL employee.

The basic elements of our new policing approach shown in the diagram below will be an important part of how we achieve this.

Grant Stevens Commissioner South Australia Police



SAPOL 2020 sets a benchmark for the future of policing in South Australia.

Our key strategy for this period is to be accessible, innovative and efficient in the use of our resources, and responsive in the delivery of our frontline services regardless of the circumstances.

Our commitment to this strategy will drive our business through our core programs of Public Safety, Crime & Criminal Justice Services & Road Safety, with a focus on:

Accepting personal responsibility for professionalism and leadership

Acting with integrity, honesty, fairness, and impartiality for public accountability

Collaborating and engaging for effective communication

Understanding and meeting community needs

Maintaining and inspiring public confidence

Uphold the law

Preserve the peace

Prevent crime

Assist the public in emergency situations

Coordinate and manage responses to emergencies

Regulate road use and prevent vehicle collisions

## **OUR VALUES**

SERVICE

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INTEGRITY

COURAGE

LEADERSHIP

## COLLABORATION

## RESPECT

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