

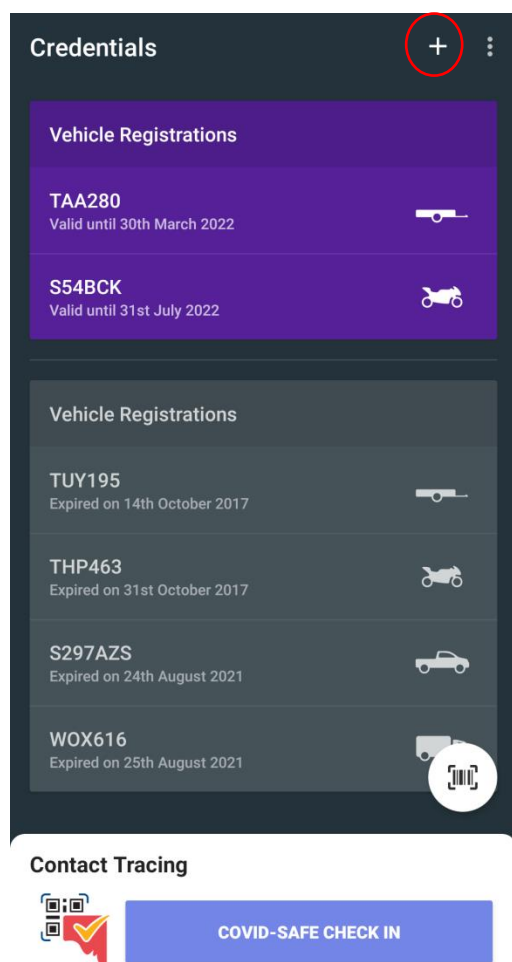
mySA GOV mobile app – Firearms Licences

Pre-requisites

You must have an active mySA GOV account to use this feature. You can download the mySA GOV app on your Apple or Android device by visiting your app store. You can [create a new mySA GOV account online](#).

Adding a firearms licence

To add your licence click the plus button in top right:



Add credential – firearms licences are listed under ‘Other’, select the correct licence type:

← Add Credential 🔍



Land Sales Representative
Licence



Plumbing, Gas Fitting and Electrical
Contractor Licence and Worker Registration



Registered Land Agent
Licence



Registered Property Manager
Real Estate Registration



Security and Investigation
Agent Licence and Trainers

Other



Firearms Licence
Firearms Licence



Firearms Licence - Collector
Collector's Firearms Licence



Firearms Licence - Dealer
Dealer's Firearms Licence

Vehicles



Vehicle Registration
Add someone else's vehicle

This will request the user to enter their firearms licence number. Note that this is 6 digits and 1 letter e.g. 023456X. **If your licence number is less than 6 digits, it should be padded with leading zeros (0s) until it is 6 digits long e.g. 000012N.**

← Add Credential

Licence No.

Firearms Licence Number
Example: 123456X

NEXT

Tap Next button and the firearms licence should then be displayed (examples below).



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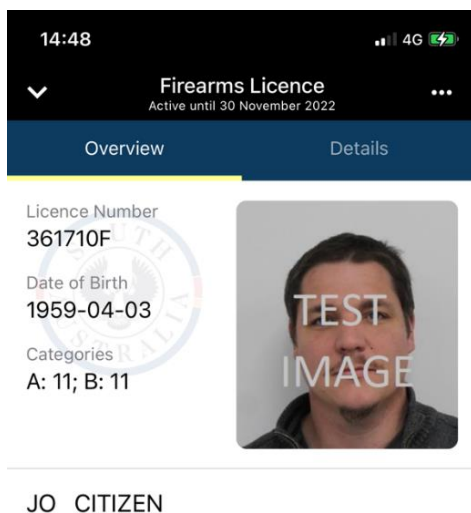
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of South Australia**

Note: To add a Dealer's Licence, the user must be recorded as the **primary nominee** of the dealership and enter the Dealer's Licence number rather than their individual licence number.

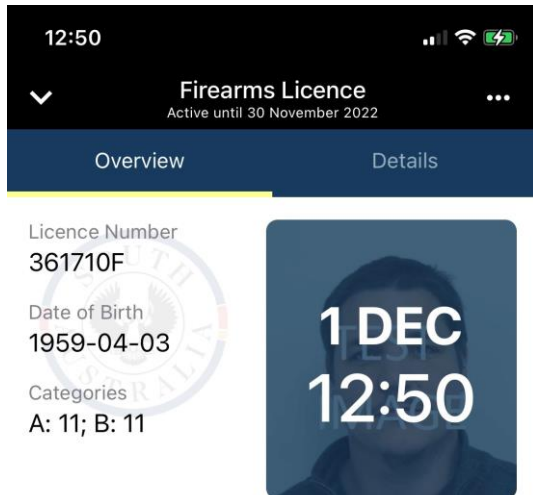
Firearms Licence Overview

The overview tab contains the licence type and expiry date in the title bar; licence number, DOB, firearm categories and licence categories (e.g. firearm category A – licence categories 2, 3, and 4) in the details area; and the licence holder's name below.

Licences can be validated by another app user by scanning the barcode (the same functionality as offered by drivers and other licences). Note that this barcode is only active for a short period before it is refreshed to prevent re-use.



The standard mySA Gov security feature of “shake” the phone to show an overlay of the date and time over the licence photo is also possible. This helps to verify that the user is displaying the licence through the app rather than a screenshot.



JO CITIZEN

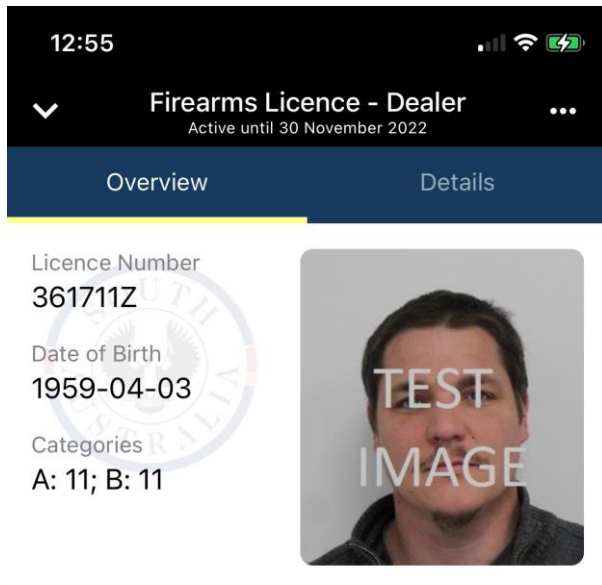


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An example of a dealer licence is shown below. Note that for organisations the company name is shown below the licence holder name. Existence of licence conditions are indicated as well (see details tab for specifics).





JO CITIZEN

JO CITIZEN TEST DEALERSHIP

 HAS CONDITIONS >




The details tab is shown below. This contains details of any licence conditions, the SAPOL contact number, and details of the licence categories.


 **Firearms Licence - Dealer** 


Active until 31st December 2024

OVERVIEW **DETAILS**

 **Conditions**

CONDITIONS APPLY; 25.1.b.xi

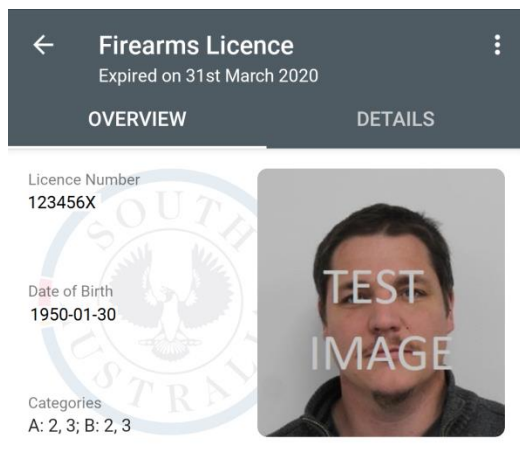
 **Enquiries**
(08) 7322 3346

 **Renew Your Licence**

Usage Purposes
1 Shooting Club; 2 Target Shooting; 3 Hunting; 4 Paint-ball Shooting; 5 Primary Production; 6 Security Guard; 7 Contract Shooter; 8 Commercial Range; 9 Shooting Gallery; 10 Collector; 11 Dealer; 12 Miscellaneous

Explanation of licence category 12 (miscellaneous)
25(1)(a) for a purpose approved by the Registrar
25(1)(b) (i) for use in the provision of training in respect of the safe handling, carriage and use of firearms
(ii) for the collection, of collection and display, of firearms in museums
(iii) for the collection, or collection and display, of firearms by the RSL
(iv) for the collection, or collection and display, of firearms to which, and in circumstances in which, a category 10 (collectors) licence does not apply
(v) for use by the Royal Zoological Society of South Australia Incorporated in relation to the operation of its zoos

An expired licence is indicated with an orange alert on the licence as per below:





XCTUVWARCOT LUXCIOK HKIXJNOKK

This credential has expired
Expired on 31st March 2020

If an existing licence that a user has already added to the app is suspended or cancelled, then a message indicating 'could not sync credential' is displayed across the bottom of the licence. This prevents the barcode being shown which means the licence cannot be validated, and as such should be treated as a non-valid licence.

The licence will stay in an un-synced state on the app until the user logs out (or it is deleted by the user), but they will be unable to add the licence on any new devices.


 **Firearms Licence** 
Active until 30th June 2023

OVERVIEW **DETAILS**

Licence Number
123456X

Date of Birth
1950-01-30

Categories
A: 2, 3; B: 2, 3



QICEOB YAOB ILCQRLADH

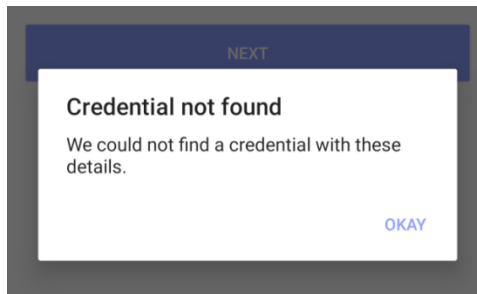
Could not sync credential
Last synced 59 mins ago

NOTE: Below error message will be displayed if:

- i) entered licence number is incorrect or
- ii) entered licence does not have 'Current' or 'Expired' status or
- iii) photo not found*

* If the firearm licence is a recently approved new licence, the user cannot add the licence credential until the photographic licence has been received by mail.

"Credential not found - We could not find a credential with these details."



Tap OK and re-try with the correct details or wait until the photographic licence has been received.

END OF DOCUMENT