SA Firearms Register









SA Firearms Register Portal

- How to login in
- What you require before you commence
- Important things to remember
- Frequently Asked Questions

SA Firearms Register Portal

- Dealer return (RIF/ROF)
- Search for Draft & Submitted returns
- Notifications
- Employee Management feature for privileged user
- URL to access the form <u>https://forms.police.sa.gov.au/Runtime/Runtime/Form/SAFR.Home</u>

Before Your Start

 Have you got your 100 point ID documents – this needs to be your National 100 point identification e.g. Passport; Driver's Licence etc.

Note: your Firearms Licence cannot be used for 100 point check

 You have to ensure your documents have the same name as you enter onto the SAFR portal

What browsers will SAFR work on?

Latest version of:

Microsoft Edge

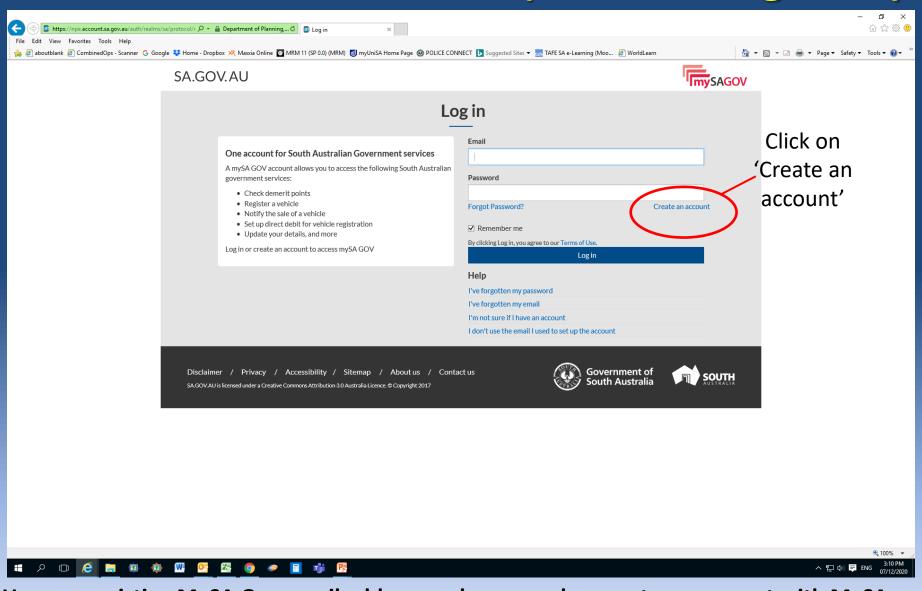


Google Chrome



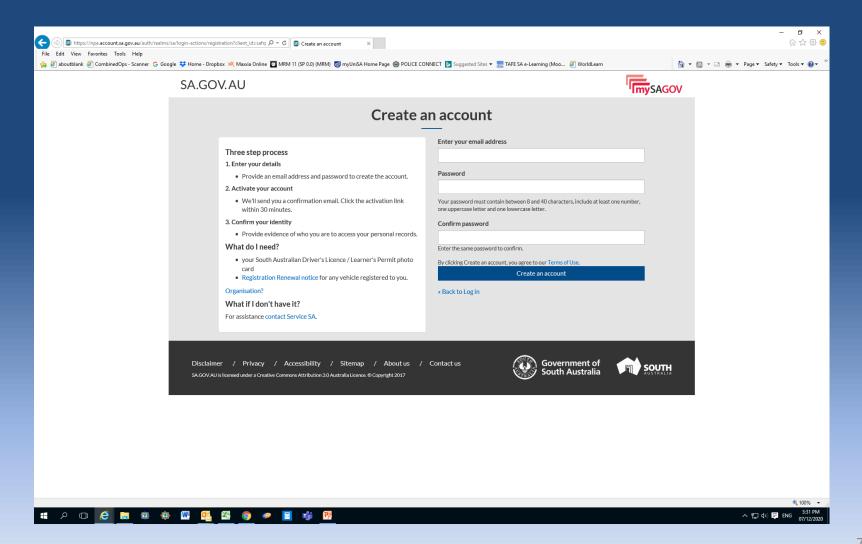
NOTE: Form behaviour on any other browser may vary. Therefore, it is recommended that the above listed browsers are used for best user experience

Access SA GOV Web Site (account.sa.gov.au)

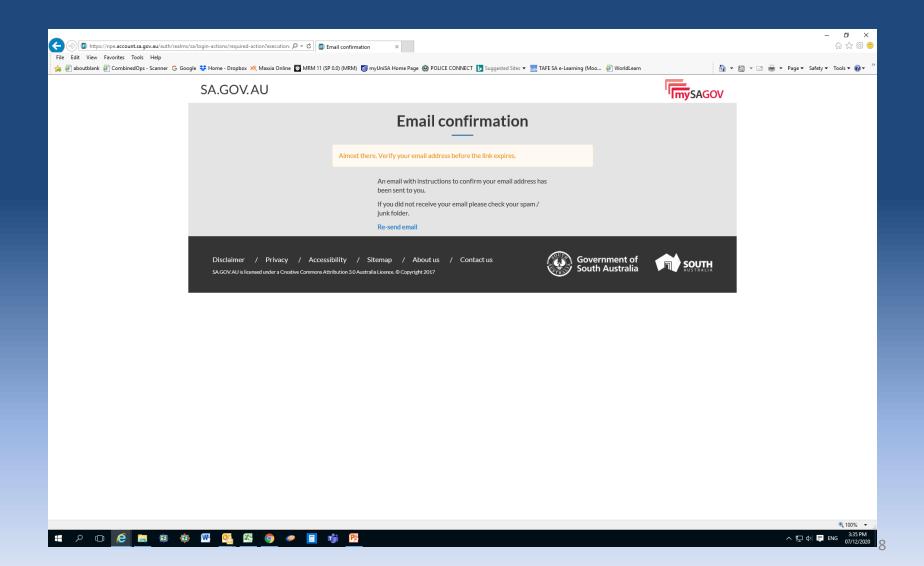


Use your existing MySA Gov email address and password or create an account with MySA Gov if you don't already have one

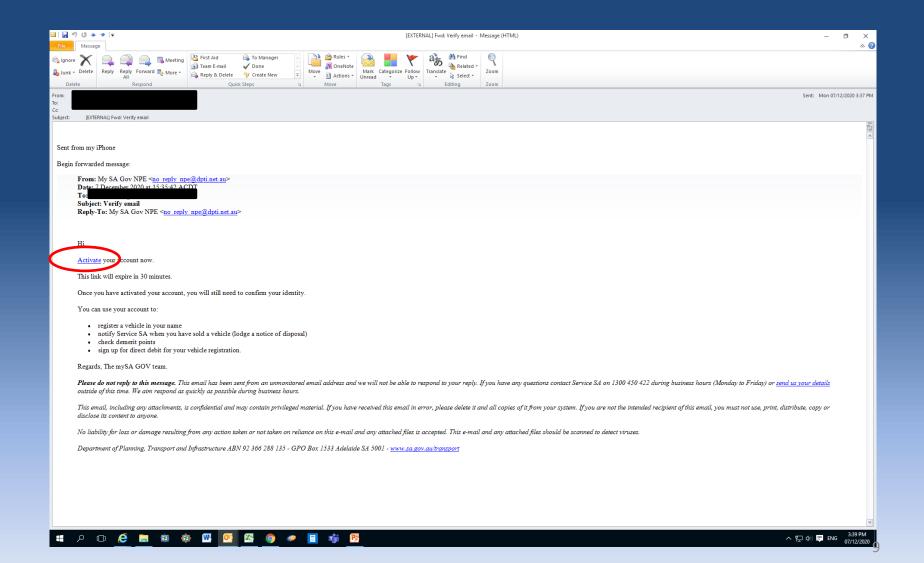
Create an account using valid email address and password



Look for Email confirmation



Activate Your Account



100 points of ID





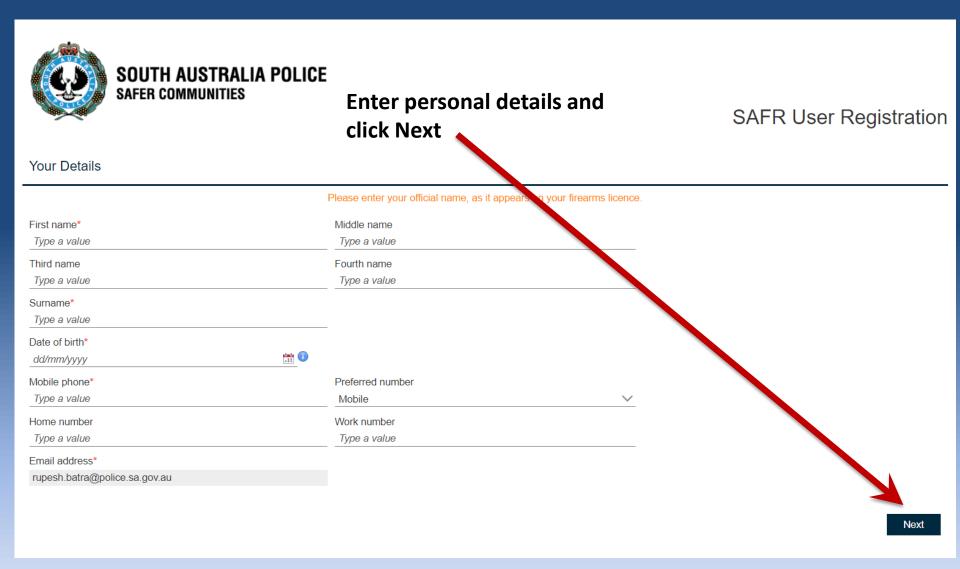


- Australian Passport
- Australian Driver's Licence
- Australian Birth Certificate
- Australian Citizenship
 Certificate
- Australian Marriage Certificate
- Medicare
- Australian Certificate of Registration by Descent
- Change of Name Certificate



Your Firearm licence cannot be used for 100 point ID check

User Registration



Select the type of ID you will use



SAFR User Registration

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To register for the SAFR Customer Portal, you will need to satisfy a 100 point identity verification. SAPOL does not store this information, it is used only to verify your chosen documents with their respective issuer.

Please note:

• You will need to have the desired documents ready in order to provide reference information exactly as it is printed on the document.

• You must tick the box to agree to have your identity

— I agree to have my identity checked with the issuer of the selected documents

— Category A

Photographic Identity Document*

— Passport (Current or expired within last 2 years) (70 Points)

— Australian Driver's Licence (40 Points)

Non-Photographic Identity Document (70 Points)

Australian Birth Certificate

Australian Citizenship Certificate

Category B

Other Identity Document (25 Points)

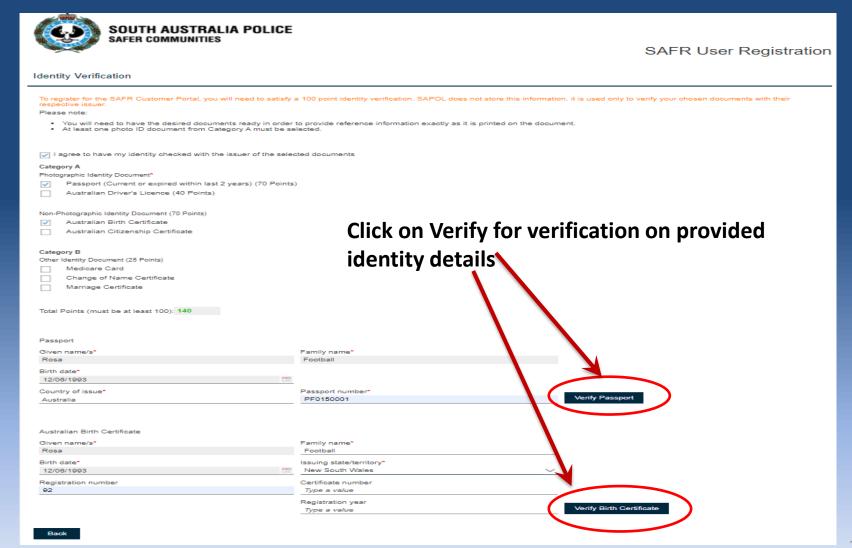
Medicare Card

Change of Name Certificate

Marriage Certificate

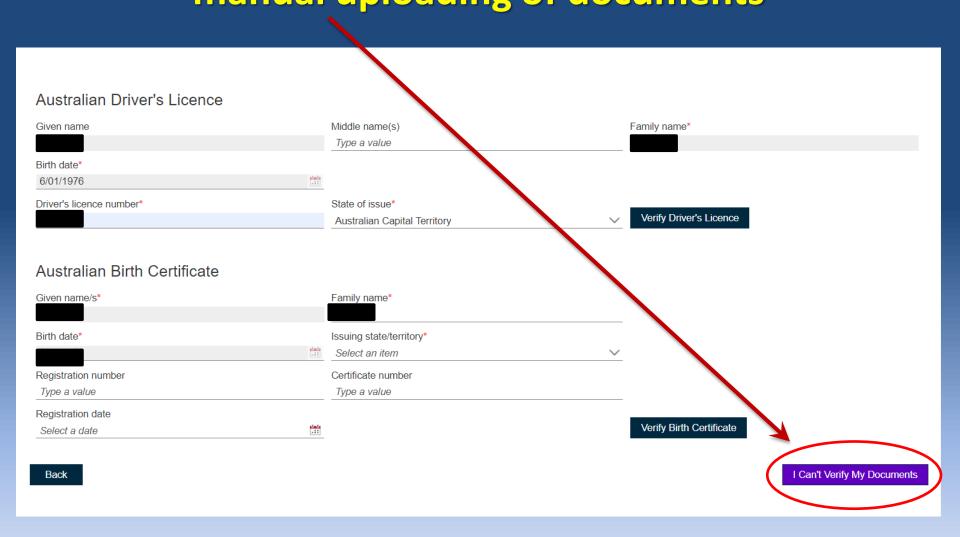
Total Points (must be at least 100): 0

Verify Identity – Complete Details as Requested



Two failed attempts to verify identity will allow manual uploading of documents

Verify Identity –

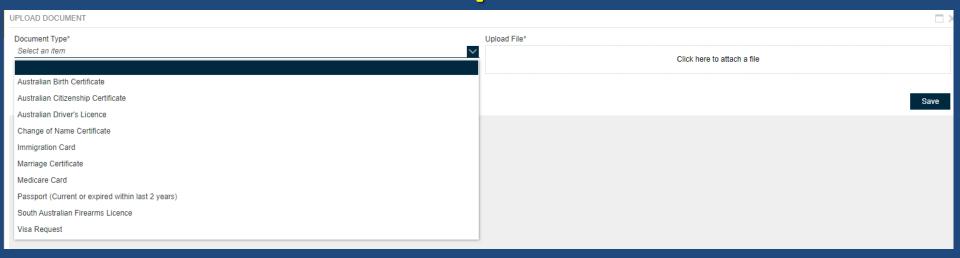


Upload documents screen



NOTE: Copy of Firearms licence can be uploaded as photo ID however, this will <u>NOT</u> count towards 100 point ID

Document upload screen



NOTE: Select document types from the drop down list and attach image for upload. Repeat this process until total of 100 points has been completed. This will automatically calculate the points

Document upload screen



SAFR User Registration

Upload Identity Documents

You must upload at least 100 points of ID, including at least one of:

- Australian Passport (Current or expired with the past 2 years)
- Australian Driver's Licence
- South Australian Firearms Licence



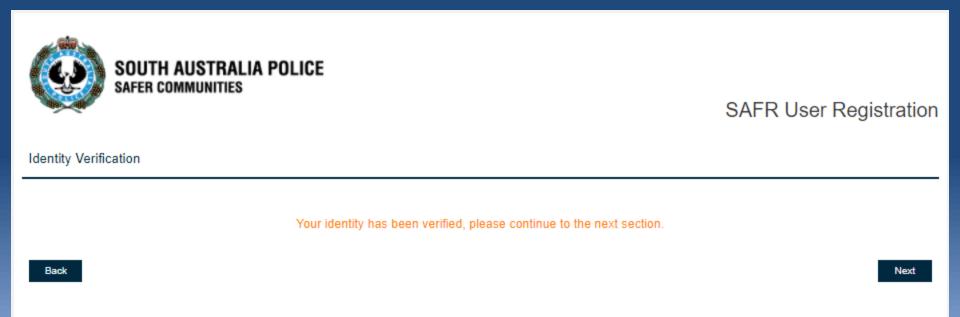
- 7.00 2000		
FILE NAME	DOCUMENT TYPE CODE	DOCUMENT TYPE CODE
Birth_Certificate.png	Australian Birth Certificate	70
DL.png	Australian Driver's Licence	40
	Photo ID Uploaded: true	Total Points: 110
Back		Click Next

Select document types from the drop down list and attach image for upload. Repeat this process until total of 100 points has been completed.

This will automatically calculate the points

Note: This process requires manual verification. Refer to page 21 for further instructions

Once you have satisfied your 100 point ID check – you will be presented with a confirmation screen – click Next



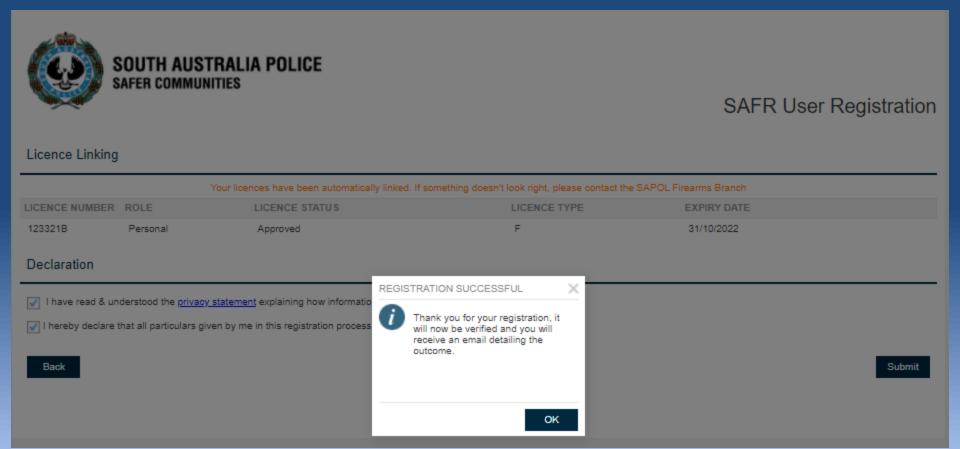
You will be presented with registered licenses



SAFR User Registration

Licence Linking							
	Your licences have been automatically linked. If something doesn't look right, please contact the SAPOL Firearms Branch						
LICENCE NUMBER	ROLE	LICENCE STATUS	LICENCE TYPE	EXPIRY DATE			
123321B	Personal	Approved	F	31/10/2022			
Declaration							
I have read & understood the privacy statement explaining how information is collected and used							
☐ I hereby declare that all particulars given by me in this registration process are true and correct							
Declaration checkboxes must be clicked for completing this step							

You will be presented with confirmation



You will be presented with this message



SAFR User Registration

Declaration

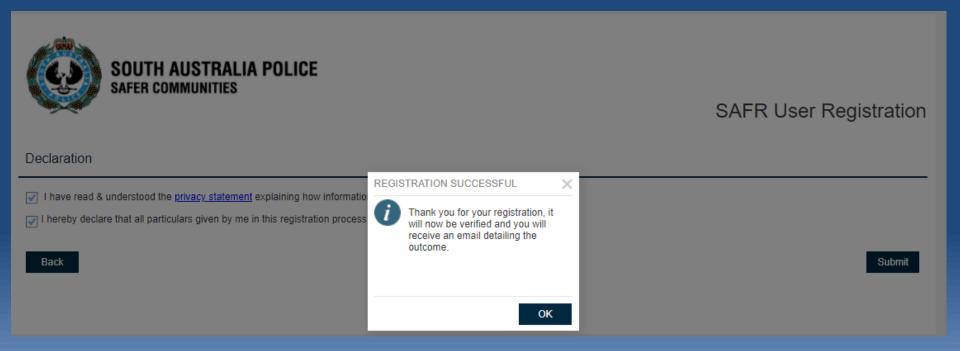
- I have read & understood the <u>privacy statement</u> explaining how information is collected and used
- 🕡 I hereby declare that all particulars given by me in this registration process are true and correct

Back

Submit

Select Declaration checkboxes and click Submit

You will be presented with this message



Outcome of verification will be provided via email



Click Ok and you will be directed to SAPOL web site

You'll receive Email Confirmation







You have successfully activated your user account on the SAFR Customer Portal.

Your current user ID:

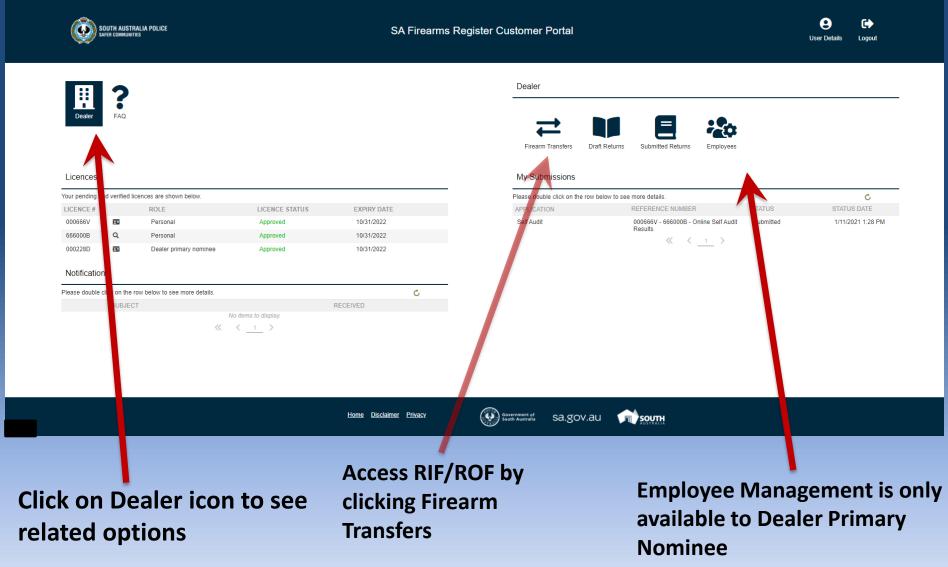
(Note that this may be changed on the MySAGov Portal)

South Australia Police

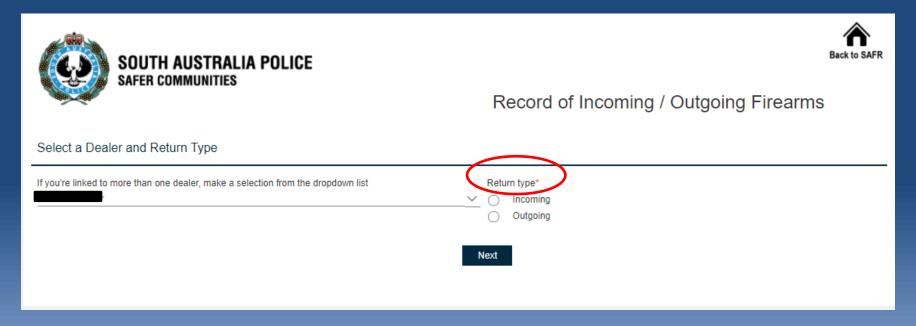
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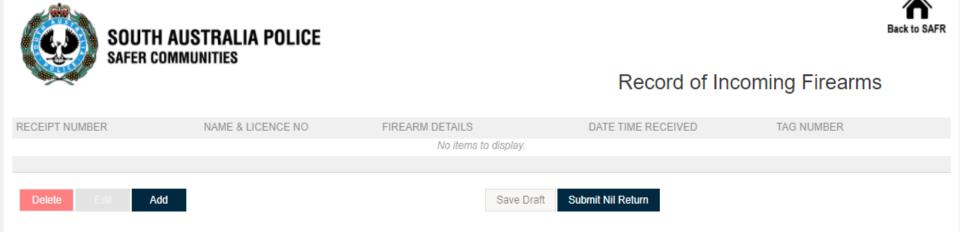
You will be presented with SAFR Home Page



Record of Incoming / Outgoing Firearms (RIF/ROF)

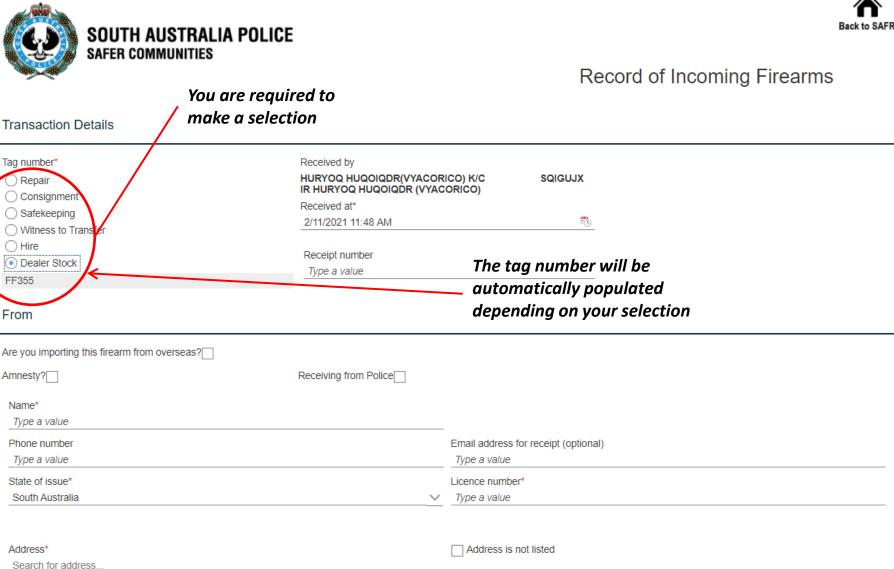


Click 'Add' to create a new RIF or ROF For no RIF & ROF for a given month, click 'Submit Nil Return'



Some Fields Auto Populate





Personal Information Section



Transaction Details



Record of Incoming Firearms

Tag number*	Received by	
Repair	KWTSYNJW FWRX HT	UYD QYI
Consignment	Received at*	
Safekeeping	13/09/2021 11:56 AM	E
○ Witness to Transfer		For 'Amnesty' firearms or 'Receiving from Police', personal
Hire	Receipt number	information will not be required if this checkbox is selected
Dealer Stock	Type a value	- Information will <u>not</u> be required it this electron is selected
AA759	1,100	
From		
Are you importing this firearm from overseas?		
Amnesty?	Receiving from Police	
Name* Type a value Please enter details of the	licensee.	
Phone number	Email address for recei	ipt (optional)
Type a value	Type a value	
State of issue*	Licence number*	
South Australia	Type a value	

Address Search



220 main north road

220 Main North Rd, Clare, South Australia, 5453, AUS

220 Main North Rd, Prospect, Adelaide, South Australia, 5082, AUS

220 Main North Rd, Blakeview, Adelaide, South Australia, 5114, AUS

Main North Rd, Blair Athol, Adelaide, South Australia, 5084, AUS

Main North Rd, Brahma Lodge, Adelaide, South Australia, 5109, AUS

Main North Rd, Elizabeth North, Adelaide, South Australia, 5113, AUS

Entering the Address information will present with options list to help with address selection

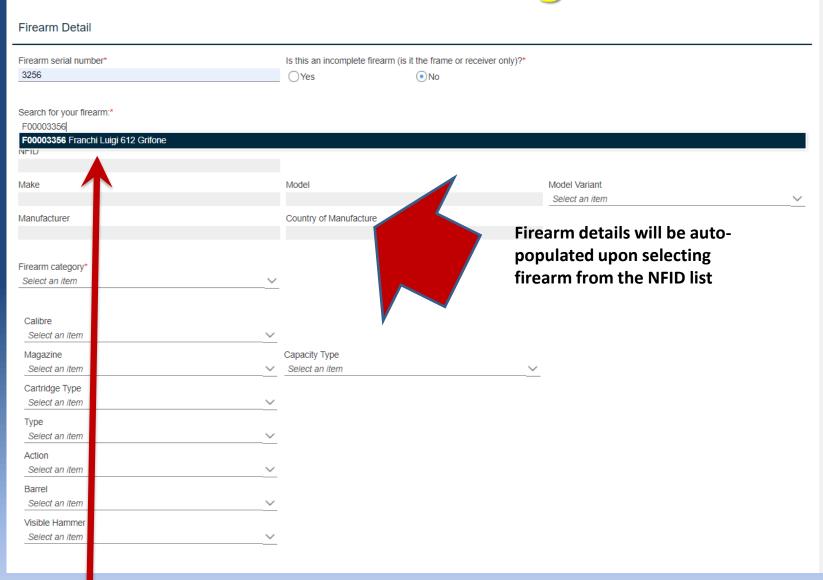


Manual Address*

Type a value

If Address is not displayed from the list, 'Address is not listed' checkbox can be ticked to enter the address manually

Details of Incoming Firearm



NFID Template ID can be entered (where known) in the 'Search for your firearm' field, which will filter summary of that firearm.

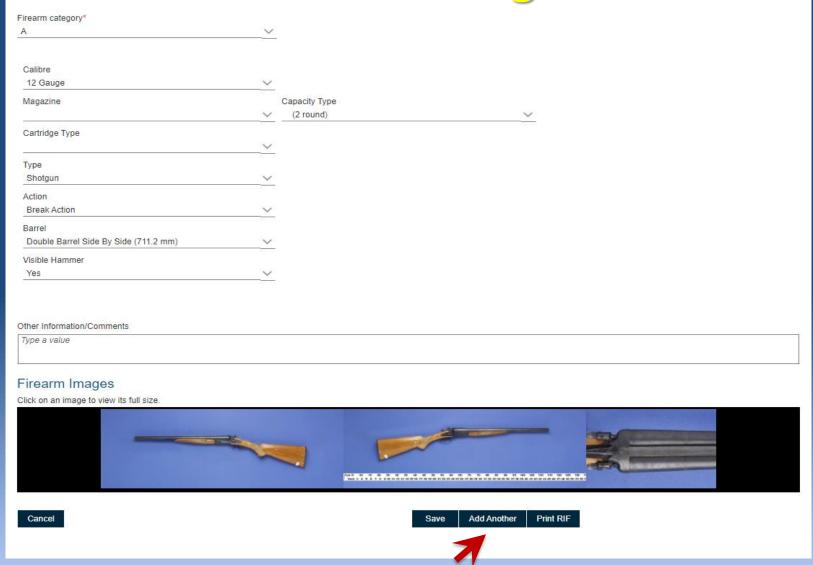
Details of Incoming Firearm

Search for your firearm:* F00000533 TOZ TOZ-66 Hammer Gun			
	be multiple values for the selected firearm template, p	lease ensure you select the correct values	-
	to manapio radoo to, the colonia meani template, p		
NFID F00000533			
	Model	Madel Verlant	
Make TOZ	TOZ-66 Hammer Gun	Model Variant Base Model	~
		Dase Wodel	
Manufacturer Tulsky Oruzheiny Zavod	Country of Manufacture Russian Federation		
Tulsky Otuzilelily Zavou	Russian Federation		
Firearm category*			
A A	~		
<u> </u>			
Calibre			
12 Gauge			
Magazine	Capacity Type	207	
1	(2 round)	<u> </u>	
Cartridge Type			
ş- <mark>-</mark>			
Туре			
Shotgun			
Action			
Break Action			
Barrel			
Double Barrel Side By Side (711.2 mm)			
Visible Hammer			
Yes			
Other Information/Comments			
Type a value			
or stores transfer and an order to the store of the store			
F <mark>ir</mark> earm Images			
C <mark>lic</mark> k on an image to view its full size.			
Cancel	Save	Add Another Print RIF	

Upon selecting the firearm, firearm details will auto-populate. In the event, there are multiple values in a field, only relevant values will be displayed for selection in the drop down list. Where available, firearm images will be presented.

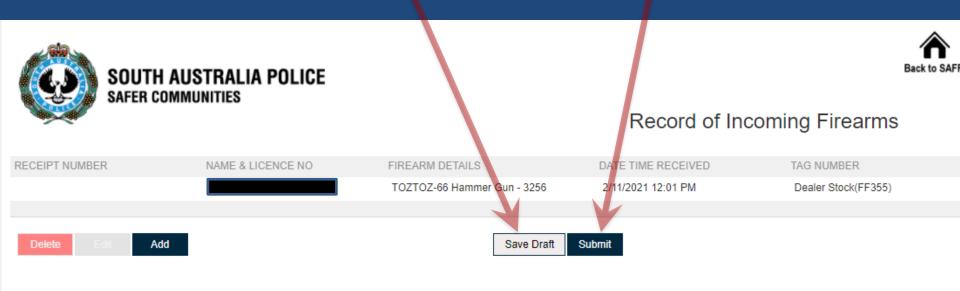
In the event that a Firearm Category is blank, you must manually select a value.

Details of Incoming Firearm

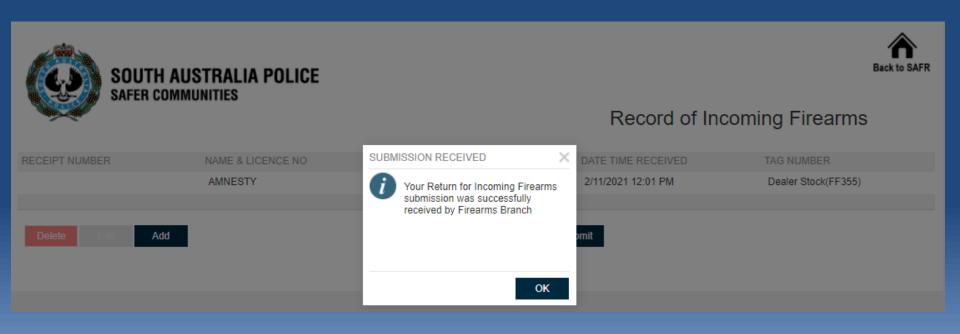


The 'Add Another' button feature provides facility to add multiple firearms of the same type / firearm details with slight variation, without having to re-type in all fields. For example, in a scenario where importing multiple firearms of same type, this feature will allow to keep adding multiple records with different serial numbers.

Save Draft or Submit



Submission received confirmation once the RIF / ROF has been submitted



Details of Outgoing Firearm



Record of Outgoing Firearms

Transaction Details



One of the benefits of system generated TAG numbers is that the outgoing details of firearms will be auto populated where incoming submissions have been completed using the portal.

In cases where Incoming was submitted using paper, the details of the firearm will need to be manually entered in the Outgoing

Daily automated email providing summary of submissions



Wed 07/04/2021 4:00 PM

no-reply@police.sa.gov.au

Dealer submission confirmation

To _____

If there are problems with how this message is displayed, click here to view it in a web browser.

Action Items







+ Get more apps

Confirmation of your submissions for today:

Completed Submissions

Return Type # of firearms

Incoming 5 Outgoing 2

You have dealer submissions not yet complete. Please complete your draft and submit this form at your earliest convenience.

Draft Submissions

Return Type # of firearms

Incoming 2 Outgoing 1

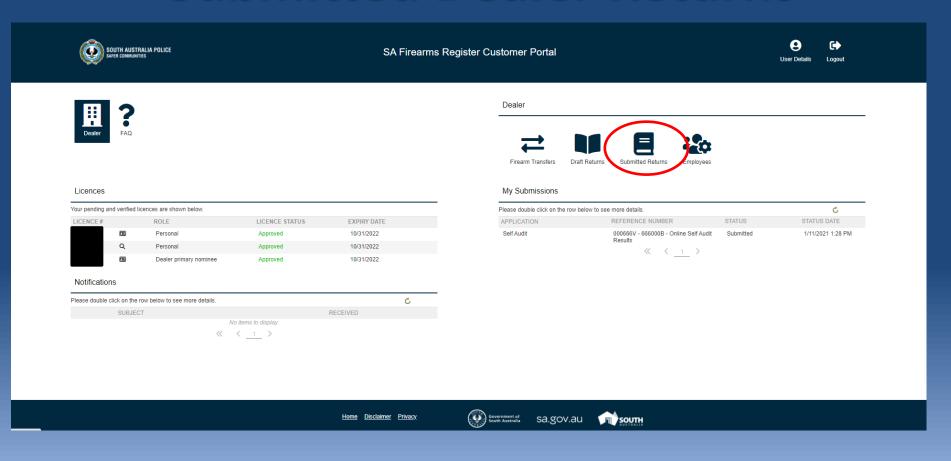
You can view the list of saved dealer submission forms on the SAFR Customer Portal

South Australia Police

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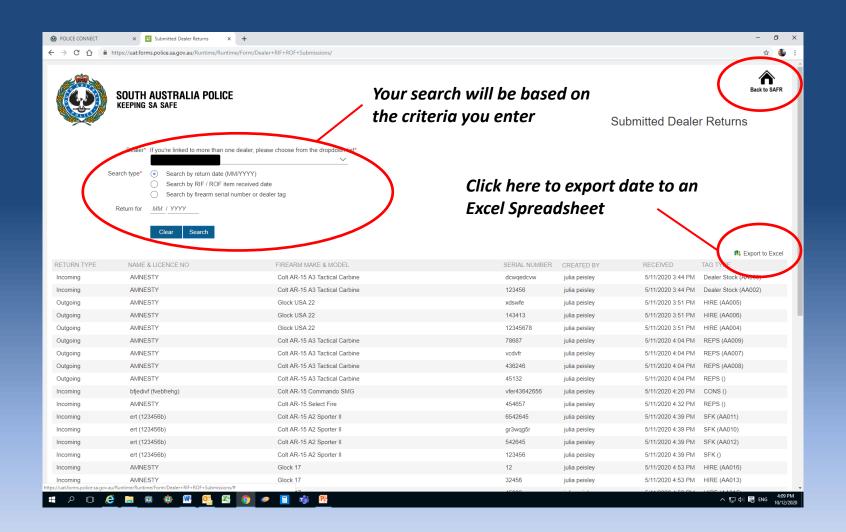
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Submitted Dealer Returns

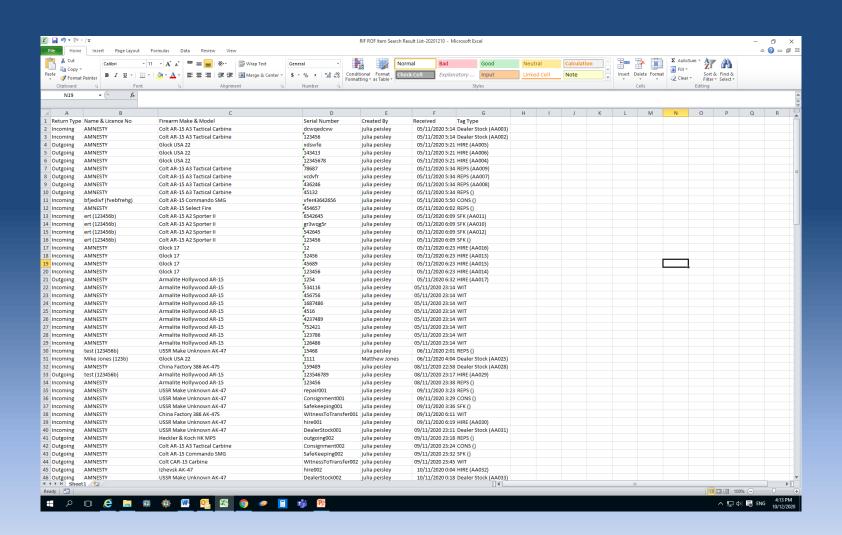


Search feature to view submitted RIF/ROF based on defined criteria

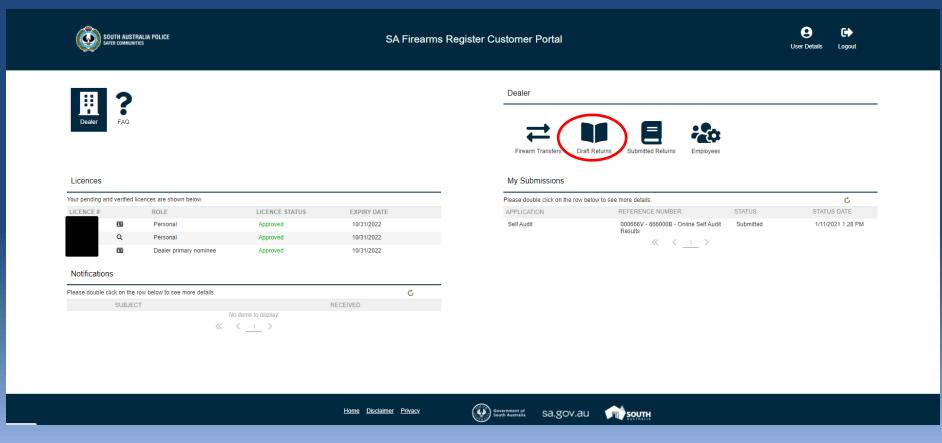
Search on Dealer Returns



Exported view for record keeping

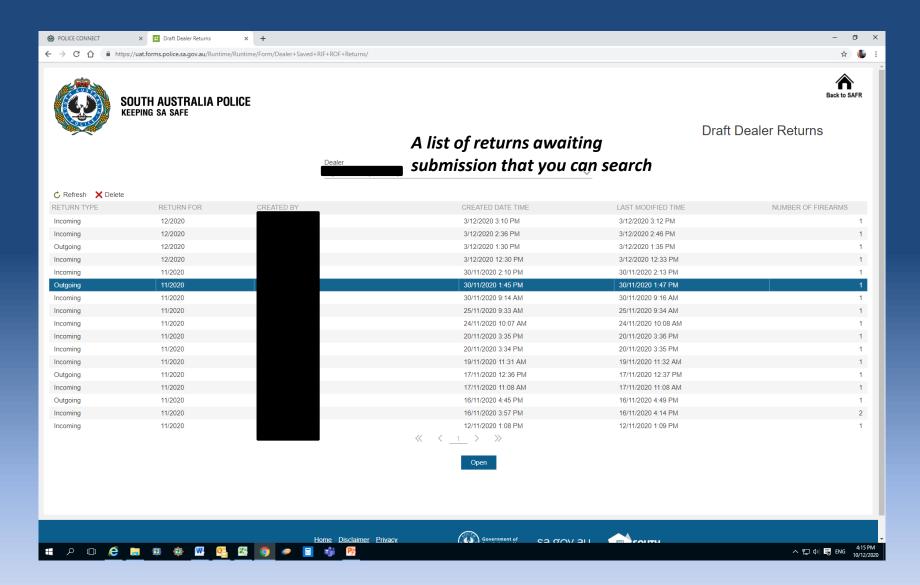


Draft Dealer Returns



Draft page to view all drafts saved.

Draft Dealer Returns



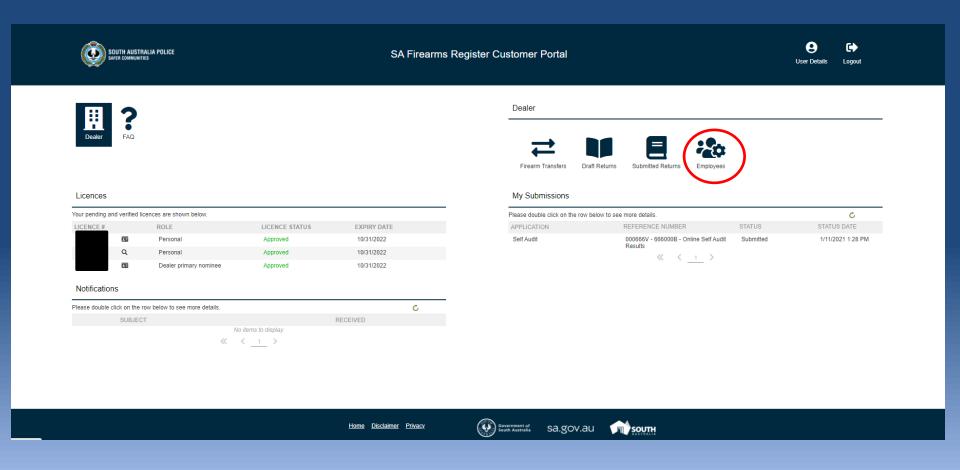
Return Information

Dealer name		Return for	Return type	Licence number	
	SQIGUJX	09 - 2021	Outgoing	000228D	
RECEIPT NUMBER	NAME & LICENCE NO	FIREARM I	DETAILS	DATE TIME RECEIVED	TAG NUMBER
		BergaraB1	4 - ADChrSerial0174	20/09/2021 9:46 AM	HIRE(ADTAG9025
Delete Edit Add			Save Draft	Submit	





Employee Management



This feature is only available to Dealer Primary Nominee

Employee Management





Employee management

Employees						
Please choose the liceno	ce you wish to see					
						\vee
× Remove						
LICENCE NUMBER	FIRST NAME	SURNAME	ROLE	LINK DATE	LINK STATUS	
			Dealer secondary no	5/11/2020	Verified	
			Dealer secondary no	5/11/2020	Verified	
			Dealer primary nomi	13/11/2020	Verified	

Dealer Primary Nominee can remove a staff using this feature. This will trigger an email notification to the Firearms Branch. An email confirmation (example on next page) will be sent to the primary nominee's email address once the backend system has been updated

Email Confirmation

From: <no-reply@police.sa.gov.au>
Date: Mon, 12 Apr 2021, 16:02
Subject: Employee removed
To:





SAPOL TEST DEALER,

SAPOL Firearms branch have actioned your request to revoke access for (360087T) from your dealer licence (360086Z).

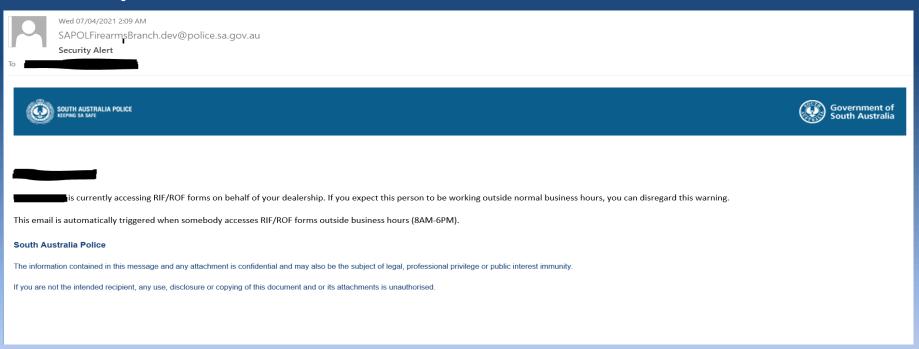
South Australia Police

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Security Feature

- In the event a dealer employee accesses either Submitted Returns or Draft returns outside of business hours, an email alert will be sent to the Dealer Primary Nominee's email address as a notification.
- Business hours are set to 8 AM-6 PM.
- Example of email notification below



FREQUENTLY ASKED QUESTIONS

 For completing the Record of Incoming and Outgoing Firearm Forms

What is RIF/ROF online form?

 The RIF (Record of Incoming Firearm) and ROF (Record of Outgoing Firearm) forms have been created to allow SA firearm dealers to submit records online.

 The online forms have been designed to make the process efficient by reducing manual paper processing.

How do I get started?

 You will need to go through a <u>once off</u> registration process.

The registration process uses MySA Gov account.

• The guide provides details of information required to perform this one off process.

Do I need to keep track of TAG numbers?

- One of the advantages of using online RIF/ROF forms is that the system will automatically assign TAG numbers.
- Another benefit is that when you enter a TAG number in the ROF form which was auto allocated during your online RIF submission, the system will auto-populate the details from the RIF to the ROF, removing the need to re-type all the details.
- Please note that you'll still be able to edit the ROF details if required.

I submitted my RIF on paper and want to submit a ROF using the online form.

Will the system auto populate the details?

 In cases where a RIF has been submitted via paper, the details of the firearm will need to be entered manually in the online ROF form.

How will auto numbering work?

- The system will prefix a TAG number based on the type of option used, for example;
- 'Repair' will commence with prefix 'REP';
- 'Consignment' will commence with prefix 'CON';
- 'Safekeeping' will commence with prefix 'SFK';
- 'Hire' and 'Dealer Stock' will commence with prefix 'D'

Can I save my RIF/ROF and submit at a later stage?

 The system will allow you to save the RIF and / or ROF in draft which you'll need to submit at a later stage. You must click 'Save' on the form for this to occur

 A reminder facility has been created where an email reminder will be sent for any draft forms.

Can I have access to the submissions performed by my business?

- There is a search facility in the system for submitted RIF/ROF.
- The search feature provides different criteria for performing each search.
- You can export the results for your record keeping.

How do I manage system access for my staff?

- A dealer primary nominee will have access to 'Employee Management' in the system.
- This feature provides details of who in a dealership has access to perform RIF/ROF.
- A dealer primary nominee can make changes to their staff using this feature.

How do I provide receipt to the customer

There are 2 options provided:

 Email option is provided on the form which can be used to email receipt to the customer.

A Print option is provided on the form to print.

I can't find Firearm in the search option?

- In the event the firearm cannot be found using the search option in the form, this may mean that the firearm template does not exist in NFID.
- For updates to the information available on NFID, please contact NFID@acic.gov.au If you would like to request the creation of a NFID record please forward reference material: including clear digital images, book title, author's details and page number, and other reputable information to support your request.
- Once a template is created, this will be available in the Dealer portal within days.

How do I submit Gel Blaster using the portal

Select Gel Blaster in the Make/Model list	Select Firearm Category ' A '	Auto populates Calibre 'Gel Ball (7MM)'	
Firearm serial number* Type a value	Is this an incomplete firearm (is it the Yes	e frame or receiver only)?** No	
Search for your firearm:*	/		
F00001661 Gel Blaster Long Arm			
There n	nay be multiple values for the selected	firearm templata, please ensure you select the correct v	values
NFID			
F00001661			
Make	Mo él	Model Variant	
Gel Blaster	Long Arm	Base Model	
Manufacturer	Cuntry of Manufacture		
Manufacturer Unknown/Various/Importer/Trade Name	country Unknown		
Fireary entergory			
Firearm category* Select an item	-		
Select arritem			
Calibre			
Gel Ball (7MM)	· _		
Magazine	Capacity Type		
Detachable Box Magazine	(0 round)	¥	
Cartridge Type			
g/p-	▼		
Type			
	•		
Action			
	•		
Barrel			
(0 mm)	•		
Visible Hammer			
No	•		
Other markings/Other information e.g. spare barrels, secondary serial numbers, Type a value	custom calibre/chambering		
Firearm Images Click on an image to view its full size.			

NOTE: You must contact SAPOL Firearms Branch for Serial Number allocation before submitting online RIF

How Do I update my Password?

 You can see your details by clicking on your user name (Top right corner).

 This will provide your details along with a link to change your password through MySA Gov.

How Do I make amendment to a submitted return?

- Amendment to a submitted return can be made via providing updated information to the SAPOL Firearms Branch via email at:
- SAPOL.FirearmsBranch@police.sa.gov.au

Contacting the Branch

 You can contact Firearms Branch by phone or email in the event that you require further assistance

- T: 08-7322 3346
- E: SAPOL.FirearmsBranch@police.sa.gov.au

End of Document